

***Best Value
Performance Plan
2006-07***

Nottingham City Council

BEST VALUE PERFORMANCE PLAN (2006/07)

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SECTION 1: PERFORMANCE AGAINST PIs

1.1 PERFORMANCE OF KEY PIs IN 2005/06

1.2 Introduction

The Council made significant progress in advancing its priorities, as set out in the Strategic Plan Refresh. Improvements, which have brought about tangible outcomes for local people, cover all priority areas and have been highlighted in the newly adopted Corporate Plan (2006-2011), which also sets out the priorities for forthcoming years.

1.3 Progress against key performance indicators and targets

Key PIs are those PIs which underpin the priorities set out in the Council's Strategic Plan Refresh (2005-06).

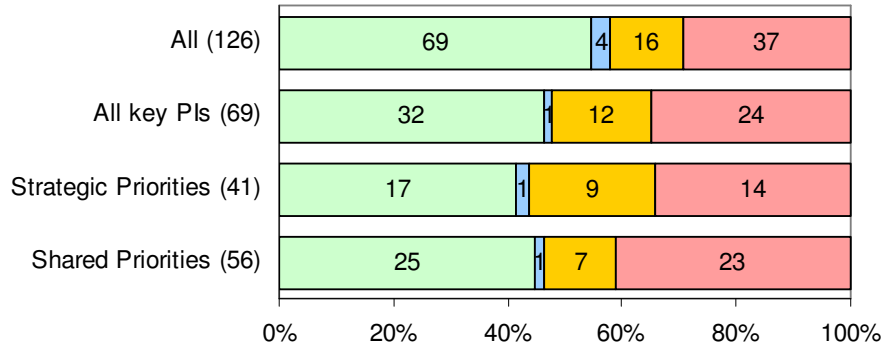
- More than half (55%) of key performance indicators (PIs) have performed better than in 2004/05. The performance of 29% of key PIs remained static and the performance of 16% worsened. *(A trend assessment cannot be made for 13 key PIs, generally because they were new in 2005/06).*
- Nearly half (48%) of key PIs have met or exceeded year-end targets.
- The tables and chart below summarise performance.

Trend	2004/05 to 2005/06
Improved	55%
Flat	29%
Worsened	16%
Total	100%

	G	B	A	R
All (126)	55%	3%	13%	29%
All key PIs (69)	46%	1%	17%	35%
Strategic Priorities (41)	41%	2%	22%	34%
Shared Priorities (56)	45%	2%	13%	41%

For an explanation of how Performance was assessed please see the following page.

Performance assessment 2005/06



KEY:

- G Performance is improved or the same as last year and the target was met or exceeded
- B Performance has worsened but met or exceeded the target
- A Performance improved but was below target
- R Performance has not improved and is below target

Throughout this report, proportionate performance changes within the range of plus and minus 2% are treated as static performance in assessing a trend. Performance which is at or within 2% proportionately of the target is considered to be on target.

A listing of all PIs with performance commentary is included in Section 5.

A significantly higher proportion of the **key** PIs are projected to be in the top quartile in 2005/06 as compared to 2004/05 as shown in the following table:

Quartile placement	2005/06	2004/05
Top	35%	20%
Second	9%	13%
Third	9%	9%
Bottom	48%	58%
Total	100%	100%

1.4 PERFORMANCE OF ALL PIS IN 2005/06

1.5 Performance trend

This table shows the performance trends for **all** PIs. The analysis includes all PIs in each of the relevant years for which an assessment could be made based on actual or estimated data.

Trend	2004/05 to 2005/06	2003/04 to 2004/05
Improved	54%	57%
Flat	27%	23%
Worsened	20%	20%
Total	100%	100%

Over half of all PIs have demonstrated improvement between 2004/05 and 2005/06. The main areas where improvement has been evident are City Development, the former Social Services Department and the former Education Department.

1.6 Achievement of targets

This table shows performance against targets for **all** PIs.

Target	2005/06	2004/05	2003/04
On or above	58%	58%	53%
Below	42%	42%	47%
Total	100%	100%	100%

Since 2003/04, there has been an increase in the percentage of PIs with on or above target performance. This is within a context of generally more demanding performance targets year-on-year.

The key areas in which performance was above target were City Development and the former Education Department (7 PIs).

1.7 Quartile placement

A substantially higher proportion of the PIs are projected to be in the top quartile in 2005/06 as compared to 2004/05 as shown in the table below.

Quartile placement	2005/06	2004/05
Top	40%	24%
Second	10%	13%
Third	14%	20%
Bottom	36%	43%
Total	100%	100%

For an explanation of how Performance was assessed please see the previous page.

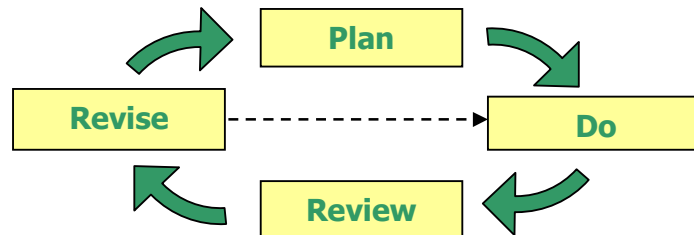
SECTION 2: OUR APPROACH TO PERFORMANCE MANAGEMENT

We have further strengthened our approach to performance management and we have enhanced our performance culture. A significant step forward has been taken through the development and adoption of a new, stronger performance management framework formally adopted by Executive Board in April 2006.

The framework sets out a corporate approach to performance management that enables the Council to:

- provide high quality and improving services that deliver value for money for local people and communities.
- communicate how well it is doing – tell the performance story

It is set within a cycle of:



The Framework sets out the principles that form the basis of the Council's performance management culture and identifies how this can be successfully sustained.

It is applicable to all levels of Council activity from multi-agency partnerships through to the individual employee, reflecting both in-house and commissioned services. It also defines the roles, responsibilities and reporting arrangements for all involved. In doing so, it is important to recognise that there are both individual accountabilities for employees, managers and Members, and collective responsibility in groups for tackling and improving performance – each requiring different skills and approaches.

The scope of this Performance Management Framework is much broader than just monitoring performance indicators. It also includes strategic and service planning and the management of performance through people. The Framework has a strong relationship with, but does not cover in any detail, risk management, organisational development, customer transformation, financial and asset management, efficiency gains, and the management and delivery of programmes and projects. The perspectives of our customers, minority communities, local areas and employees are taken into account as well as the needs of the Council. In particular, the Framework has been the subject of an Equalities Impact Assessment to ensure that this perspective has been fully addressed.

Finally, and perhaps most important, the key to the success of the Performance Management Framework as a driver for improvement within Nottingham City Council, is that it has been embraced by Members, Managers and employees as part of mainstream or day-to-day activity.

OUR APPROACH TO ACHIEVING BEST VALUE

The authority uses a number of means to secure continuous improvement, as required by Best Value. Our approach includes organisational development activity, following up the success of the Gearing Up programme. This will include a range of support and intervention for key services, including reviews under the Serving Nottingham Better programme. Also, the development of a value for money framework to channel our drive to secure an optimum balance between economy, efficiency and effectiveness.

The means that we use to secure Best Value include the following:

- The continued identification and delivery of cashable efficiency savings, highlighted in the Annual Efficiency Statement.
- Scrutiny activity – as set out in the Strategy for Supporting Improvement – which focuses activity around responding to the requirements of the Comprehensive Performance Assessment, performance monitoring and scrutinising key plans.

SECTION 3: Audit Commission assessment of council services

The Audit Commission says that the Council is improving adequately and demonstrating a '2 Star' overall performance. It says that significant improvements have been made across priority areas over the past year although progress is mixed overall.

In particular, the Council has improved educational attainment at secondary level, significantly improved housing benefits performance, increased income collection levels and continued to invest in successful public transport initiatives. The high profile 'Respect for Nottingham' initiative has resulted in improvements which are noticeable to the public in the areas of 'Community Safety' and 'Street-Scene'.

The Audit Commission also says that over half of our performance indicators remain below those of similar authorities. Significantly, external ratings have fallen for both adult social care services and children's services. However, it found that our capacity for improvement is promising.

As a Council we have recognised the need to improve access to services, we have continued to strengthen management capacity, updated our Medium Term Financial Plan and targeted effort at partnership working. We have put in place a new framework for managing performance and are implementing plans to sustain improvement and to develop further our services and corporate management.

Below is a table demonstrating how our main services performed, the number shown is a score out of a maximum of 4.

Service	Assessment
Overall	2
- Benefits	4
- Children & Young People	2
- Culture	3
- Environment	3
- Housing	3
- Social Care	2
- Use of resources	2
- Corporate Assessment	2

SECTION 4: Statement on Contracts

There is a connection between the quality of services and the way workforce issues are handled. Central Government is particularly keen to prevent the emergence of a two-tier workforce in which new staff joining a contractor are working alongside transferred staff but on significantly different terms and conditions. As such, Central Government have issued a Code of Practice on Workforce Matters in Local Authority Service Contracts.

Statement on contracts involving a transfer of staff

An external supplier commenced the provision of an integrated community equipment service for Nottingham City Council on 1 April 2004 for a period of five years and the Code of Practice on Workforce Matters in Local Authority Service Contracts applied to that contract. Accordingly, it is certified that the requirements of the Code have been complied with.

On the 1 April 2005 the ALMO Nottingham City Homes was established, however, the Code of Practice on Workforce Matters in Local Authority Service Contracts does not apply to this company.

SECTION 5: 2005/06 FINAL YEAR OUT-TURNS FOR ALL PIS

Note: Key PIs are highlighted with the PI reference in bold and italics.

PI Ref	Performance Indicator	2003/04 actual	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
			Actual	All England quartile	Actual	All England quartile	Target			
Leisure & Community Services Best Value Indicators										
Leisure Centres										
<i>LCC001</i>	Number of users/usages of Leisure Centres (<i>New</i>).	2133.5 k	2150.0 k	Not available	2143.0 k	Not available	2160.0 k	2160.0 k	2160.0 k	2160.0 k
Commentary/Management Action:										

All England quartile comparisons (points to All England quartile columns)
Targets are set for the next three years to show how we plan to improve our performance (points to target columns)
Best Value definition (points to PI Ref)
Performance indicator reference (points to Performance Indicator)
Area of service (points to Leisure Centres)
Department (points to LCC001)
Interpretation of performance, action commenced/planned to address performance (points to Commentary/Management Action)

SECTION 5: 2005/06 FINAL YEAR OUT-TURNS FOR ALL PIS

Note: Key PIs are highlighted with the PI reference in bold and italics.

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Leisure & Community Services Indicators</i>										
<i>Leisure Centres</i>										
LCC001	Number of users/usages of Leisure Centres (New) .	2133.5 k	2150.0 k	Not available	2143.0 k	Not available	2160.0 k	2160.0 k	2160.0 k	2160.0 k
	<p>Commentary/Management Action: The actual to 31 March shows only a slight drop in attendance for the overall service of 17,353. It is most encouraging that we have been able to hold our leisure centre attendances, this in the light of the full year effect of the closures of Lenton and the Lido at Bulwell and the phased closure of the crèche service. Although swimming continues to decline there has, as predicted, been an increase in dry attendances.</p>									
<i>Libraries</i>										
BV220	Compliance against the Public Library Service Standards (PLSS) checklist. (New)		New BVPI for 2005/06	Not available	2	Not available	2	3	3	3
	<p>Commentary/Management Action: The Library Service achieved a further Public Library Standard in 2005/06, Child user satisfaction with an increased satisfaction score of 87% from 75% and exceeding the national target of 77%. However the service did not achieve PLSS9 – no. of items purchased per 1,000 population this year, national target 216 and Nottingham's performance 200. This is linked to lower performance in relation to PLSS10 – time taken to replenish lending stock caused by slight under-spend on Book Fund and not buying as much new stock as planned. Performance was 11.4 years against local target of 9.5 and national target of 6.7 years. An improved purchasing plan will be implemented in 2006/07. Other Standards not met are PLSS6 – Visits to city libraries per 1,000 population. Performance improved to 4,955, target 4,800. The national standard is 6,300 – few Unitary authorities achieve this. PLSS7 – Adult User satisfaction, October 2005 survey produced satisfaction rate of 84%, compared to 89% in 2004 and national standard of 94%. The service is working to improve this performance in the 2006 survey.</p>									

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
<i>Museums</i>										
BV170a	The number of visits to/usages of LA funded or part-funded museums per 1,000 population. (Amended)	2344	2495	Top	2355	Top	1850	2511	2561	2600
<p>Commentary/Management Action: A reduced target was set for 2005/06 to take into account the anticipated effect of the closure of Wollaton Hall for improvement works on visitor numbers. The number of visitors has exceeded the target figure (see BV170b) and this remains the case even though Website visits eligible to be included as part of this PI, are included this year for the first time. Mechanisms are now in place to enable the inclusion of Web Site visits and they have been incorporated in future targets, (2,511 for 2006/07). Web site visits in 2005/06 represent 314 usages per 1,000 population. Usages (additional to Website visits), have remained fairly constant for the year as a whole showing an increase of 506 (3.68%) for 2005/06.</p>										
BV170b	The number of those visits to LA funded or part-funded museums that were in person, per 1,000 population. (Amended)	2297	2445	Top	1989	Top	1806	2030	2071	2100
<p>Commentary/Management Action: A reduced target for visitors to museums was set for 2005/06 to take into account the effect of the closure of Wollaton Hall to enable £9.3 million improvement works starting in October 2005. Despite this closure, the target for the year of 1,806 visits in person per 1,000 population has been exceeded resulting in an actual figure of 1,989. Overall the figures show a reduction of 122,463 (-18.29%) on the outturn for 2004/05 due to the anticipated effect of contract works at Wollaton which will also have a full year effect in 2006/07 reflected in the target figure of 2,030.</p>										
BV170c	The number of pupils visiting museums and galleries in organised school groups. (Amended)	22603	29330	Top	29598	Top	17534	29937	30536	31147
<p>Commentary/Management Action: School visits exceeded 29,000 in 2005/06 for the second year running, a tremendous achievement by the museums and galleries service, even when taking into account the inclusion of teacher-led sessions for the first full year of counting, given that Wollaton Hall, with its popular Tudor sessions, has been unavailable due to improvement works starting in October 2005. A revised projected out-turn figure for 2005/06 of 25,000 was set in January 2006. Restoration works at Wollaton Hall are continuing and the museum will be unavailable for school visits until the 2007 Summer term. This is reflected in the 2006/07 target of 29,937.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
Social Services Indicators										
<i>Children's Services</i>										
BV049 PAF A1	The percentage of Looked After Children at 31st March with three or more placements during the last financial year.	15.0%	14.0%	Not applicable	15.0%	Not applicable	11%	15%	11%	11%
<p>Commentary/Management Action: Despite being away from the BVPI target, performance on this indicator remains in the top banding of performance as per the ratings from the Commission for Social Care Inspection. This indicator is also a Key Threshold indicator. Performance at 15% is comfortably within the Key Threshold. Work is ongoing to recruit and retain high quality foster carers able to offer long term fostering placements as there are a significant number of the current foster carers offering respite and short term care. This indicator which is also a PAF, is derived from a Statutory Return called the SSDA 903 submitted to the DfES at the end of May. The DfES then tell us what our final out turn is and this will not be until later in the year. The PAF out turns are embargoed by the DfES, usually until 1st December. Consequently, until this point this PAF/ BVPI cannot be confirmed as an actual.</p>										
BV050 PAF A2	The percentage of young people leaving care aged 16 or over with at least one GCSE A*-G or a GNVQ.	38.0%	41.2%	Bottom	41.0%	Bottom	45%	50%	60%	65%
<p>Commentary/Management Action: This is a provisional out turn as the final value is derived from the SSDA 903 Statutory Return due to be submitted to the DfES at the end of May 2006. The DfES will then advise us later in the year of the final outturn and at that point it becomes an 'actual'. Performance of 41% is within the two 'blob' banding as set out by the Commission for Social Care Inspection. Any value within the range 25% to 45% is two 'blob' banded performance. This is also a Key Threshold PI however the threshold for this is if performance drops to below 25% it could limit the judgment given to Children's Social Care to serving some people well. Work continues with young people due to sit GCSE's to effect the long term performance of this PI. Pathway Plans and Personal Education Plans (PEPs) have been given a new Senior Lead Officer to ensure they are fit for purpose and used as an affective way of planning a young person's education and transition to adulthood.</p>										
BV162 PAF C20	The percentage of child protection cases which were reviewed regularly, out of those which should have been reviewed during the year.	95.7%	96.8%	Bottom	99.0%	3	100%	100%	100%	100%

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
	<p>Commentary/Management Action: This is a provisional out turn as the final value is calculated following submission of the Statutory Return CPR3 at the end of May 2006. The final outturn will be provided to the Local Authority later in the year. The performance of 99% means that 2 children who should have been reviewed out of 195 that were reviewed had their review out of time. Work continues with all staff involved in this PI reiterating the timescales and the importance of keeping to them. This performance has achieved 4 'blobs' from a possible 5 'blobs' on the scale of bandings for Social Care. Strengthened management is in place to closely scrutinise work and timescales around Reviews.</p>									
BV163 PAF C23	The number of looked after children who ceased to be looked after during the year as a result of the granting of adoption or special guardianship order, as a percentage of the number of children looked after at 31 March (excluding unaccompanied asylum seekers) who had been looked after for 6 months or more on that day.	12.8%	9.0%	2	14.0%	Top	11%	11%	11%	11%
	<p>Commentary/Management Action: Performance at 14% is above target and achieves five 'blobs' according to the Social Care bandings. This is the top banding of performance. This has been achieved despite legislative changes around adoption and some new processes for staff to learn and understand. We have successfully placed some large sibling groups which has contributed to the achievement of increasing adoptions this year by more than 15 children on last year. This indicator is derived from a Statutory Return called the SSSA 903. This is due for submission to the DfES at the of May. The DfES then tell us what our final out turn is and this will not be until later in the year, however we cannot say it is a final out turn until this point.</p>									
BV056	Percentage of items of equipment delivered and adaptations made within 7 working days.	86%	70%	Bottom	75%	Bottom	75%	80%	85%	90%
	<p>Commentary/Management Action: The PAF and unitary quartile ratings do not always align. Nottingham is good at ensuring that equipment is delivered quickly to people who need it as part of our support to help people live at home and delivers a larger proportion of very specialist equipment which isn't part of standard store stock. 75% in the PAF ratings is good performance. Significant extra funding has been allocated to equipment for 06/07 which will improve speed of delivery and a target of 80% has been set for 06/07.</p>									
<i>Older Peoples Services</i>										
BV053 (LPSA 5.1)	Households receiving intensive home care per 1,000 population aged 65 or over.	12.9	13.8	2	16.1	Top	16.0 (LPSA)	17	17	18

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
	<p>Commentary/Management Action: Intensive home care helps to enable people to live at home longer and is a vital part of the service to vulnerable people. This is a key indicator. This performance shows significant improvement which is good performance. The out-turn is 16.1 and consequently the LPSA target is achieved.</p>									

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV054	Older people helped to live at home per 1,000 population aged 65 or over.	108	102	Top	100	Top	105	110	110	110
<p>Commentary/Management Action: Performance is good and we should remain in the top banding. Numbers of older people particularly over 85s remain level in Nottingham. The target has been set to maintain and improve that performance.</p>										
BV201 (LPSA 5.3)	The number of adults and older people receiving direct payments at 31 March per 100,000 population aged 18 years or over (age standardised).	New BVPI for 2004/05	49	3	67	2	60 (LPSA see below)	75	80	85
<p>Commentary/Management Action: Direct payments are an important government initiative. Take up across different care groups and performance nationally show wide variation. The year figure represents an improvement and good performance. We have exceeded our 2005/06 target and have revised upwards subsequent year targets accordingly. The BVPI is calculated on a rate per 100,000 or adults and older people excluding carers, whereas the LPSA is based just on the number of older people receiving a Direct Payment. We have exceeded by 2 the LPSA target of 30, achieving 32. We have exceeded the BVPI target of 60, achieving 67.</p>										
LPSA 5.2	Admissions of supported residents aged 65 or over to residential/nursing care per 10,000 population aged 65 or over (PAF C26).	To be confirmed	To be confirmed	Not applicable	96	Not applicable	90.00	90	85	85
<p>Commentary/Management Action: The Department aims to keep more people living at home for longer wherever appropriate. Admissions have gone down since last year which represents good performance. We have an action plan to steer more older persons away from residential care over the next financial year into community-based settings through intensive home care and extra care and reduce admissions further. Performance has been reported in the last two years against both this measure and a related PAF indicator and the previously reported actuals related to the outturn against the PAF indicator, not the LPSA. The 2006 census data which has become available since the original baseline for the LPSA target was set shows a decrease in the elderly population from 38,463 to 36,900, causing an increase in the PI outturn. The outturn if calculated against the original baseline population would have been 92.6.</p> <p>Performance Improvement Team Comment: The trend for this indicator has provisionally been assumed to be improving on the basis of the outturn against the related PAF indicator (2003/04 - 86, 2004/05 - 112, 2005/06 - 105)</p>										
PAFD040	Clients receiving a review - adults and older clients receiving a review as a percentage of those receiving a service.	New local PI for 2004/05	60.0%	Not applicable	67.0%	Not applicable	70%	73%	75%	78%

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
	<p>Commentary/Management Action: Reviews are important in ensuring that service users are receiving a service that is still appropriate and meeting their needs. We are in the high Bandings of PAF performance and plan to make improvements to consolidate our position over the next year.</p>									
BV195 (PAF D55)	For new older clients (that is over 65 years of age) the average of; (i) the percentage where the time from the first contact to the beginning of assessment is less than or equal to 48 hours (that is 2 calendar days), and (ii) the percentage where the time from first contact to completion of assessment is less than, or equal to, four weeks (that is 28 calendar days).	61.4%	65.0%	3	79.0%	Top	75.0%	87%	92%	94%
	<p>Commentary/Management Action: The time a service user has to wait for completion of an assessment is very important to their wellbeing and any subsequent receipt of a service. This is a Key Indicator. The Department has made considerable strides in improving performance on this indicator and ensures that individuals have their assessments completed quickly. This shows a dramatic improvement on previous performance, exceeding the threshold for this indicator, and plans are in place to maintain this trend.</p>									
BV196	For new older clients, the percentage for whom the time from completion of assessment to provision of all services in the care package is less than or equal to 4 weeks.	66.5%	62.0%	Bottom	88.0%	2	85%	90%	93%	95%
	<p>Commentary/Management Action: Once assessed it is important that a service user receives their service quickly. 88% of service users now receive their service within the 4 week timescale and this represents very good performance and a significant improvement on last year. Targets for subsequent years have been set to maintain and continue this improvement.</p>									

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Employment, education and training of care leavers</i>										
BV161	The ratio of the percentage of those young people who were looked after at 1 April in their 17th year (aged 16), who were engaged in education, training or employment at the age of 19 to the percentage of young people in the population who were engaged in education, training or employment at the age of 19.	New PI for 2004/05	0.50	Bottom	0.50	Bottom	0.85	0.67	0.73	0.92
<p>Commentary/Management Action: The above calculation is a provisional out turn as the final value is calculated as part of the SSDA 903 Statutory Return due for submission to the DfES at the end of May. The final outturn will be provided to the Local Authority later in the year and it is at this point that the actual outturn can be confirmed. The final out turn will be expressed as a ratio against the Labour Force Survey. Provisionally this looks like it will be 0.50. This will mean performance against Social Care Bandings will be borderline 2/3 'blobs' (the bands go from 0 < 0.4 = 1 'blob', 0.40 < 0.50 = 2 'blobs', 0.50 < 0.60 = 3 'blobs' and 0.6 + = 5 'blobs'). The out turn relates to 11 out of 27 young people being in education, employment and training. There are currently electronic management information reports which are regularly reviewed to enable effective management of this PI; there are strengthened management arrangements in place to improve this; Connexions workers provide specialist help and advice on employment and there is work through Local Jobs for Local People to improve out comes for Care Leavers.</p>										
<i>Expenditure on legal and advice services</i>										
BV226a	The total amount spent by the LA on Advice and Guidance services provided by external organisations. (New)		New PI for 2005/06	Not available	£532,560	Not available	£532,560	£545,874	£559,521	£580,500
<p>Commentary/Management Action: The data is provisional until PSSEX1 final out-turn figure is calculated at the beginning of June. We are on target.</p>										
BV226b	The percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at "General Help" level and above. (New)		New PI for 2005/06	Not available	100.0%	Not available	100%	100%	100%	100%
<p>Commentary/Management Action: Target achieved.</p>										

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
BV226c	The total amount spent on Advice and Guidance in the areas of housing , welfare benefits and consumer matters which is provided directly by the authority to the public. (New)		New PI for 2005/06	Not available	£2.00 m	Not available	£2.05 m	£2.10 m	£2.15 m	£2.2 m
Commentary/Management Action: This is a new BVPI and we are working to establish monitoring procedures.										
<i>Conception rates</i>										
BV197	The percentage change in the number of conceptions amongst 15-17 year olds.	+4.3%	-1.6%	Bottom	-2.5%	Bottom	-28.3%	-11.3%	-20.0%	-28.8%
LPSA 11.1	Conception rates per 1000, age 15-17	77.9	73.5	Not available	72.8	Not available	55.1	66.2	59.7	53.2
Performamnce improvement Team Comment: BV197 measures the percentage change from the 1998 baseline. The LPSA 11.1 target is based an average of two calendar years ending at 31 December 2006.										
Commentary/Management Action: The Teenage Pregnancy Strategy, recognised as existing good practice, is being refocused to target specific localities and vulnerable groups. Conception rates in some of the City's most deprived wards are 2.5 times the national average – 48% of all teenage conceptions occur in 5 wards in the City, now identified as target 'hotspots'. There is already some evidence that this refocusing is effective eg a consistent reduction in conceptions in Clifton South ward. This has followed the introduction of the KISS (Knowledge and Information on Sexual health and Sexuality) outreach service; increased role of the School Link Nurse; and improved sex and relationship education (SRE) programmes in both secondary schools in the area. The above targets and actuals differ from those that have been published in the LAA as they are based on the most recent information from the National Teenage Pregnancy Unit and Office of National Statistics. This information was released after the publication of the LAA.										

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
Neighbourhood Services Indicators										
<i>Waste collection and recycling</i>										
BV082a(i)	Total tonnage of household waste arisings - percentage recycled. (Amended)	6.85%	8.72%	Bottom	11.13%	Bottom	11%	14%	18%	20%
BV082a(ii)	Tonnage of household waste recycled. (Amended)		New BVPI for 2005/06	Not available	14236	Not available	15600	19800	25940	28825
<p>Commentary/Management Action: Kerbside and other schemes performed as expected. Actions to maximise our recycling from other sources with the extension of schools paper recycling and adding a further 900 households to the Blue Bag Scheme have all contributed to exceeding our 18% combined recycling target. Future expansion, in 06/07, to the range of products collected and adding 5,000 properties to the scheme from the Sherwood area should all add to boost the overall recycling rate next year.</p>										
BV082b(i)	Total tonnage of household waste arisings - percentage composted. (Amended)	1.96%	5.28%	2	7.46%	2	7%	7%	7%	7%
BV082b(ii)	Tonnage of household waste composted. (Amended)		New BVPI for 2005/06	Not available	9542	Not available	10000	10000	10100	10100
<p>Commentary/Management Action: Kerbside garden waste and green waste from household waste centres have all contributed to exceeding our 18% combined recycling target with a provisional out-turn of 18.59%. A cold spell during March did slow the usual up-turn and seasonal demand at this time of year but, with strong performance during the main season, we were able to remain on track for this year's target. Future targets reflect the effect of an increase in the overall amount of household waste.</p>										
BV082c(i)	Total tonnage of household waste arisings - percentage used to recover heat, power and other energy sources. (Amended)	60.67%	58.53%	Top	46.36%	Top	55%	55%	54%	54%
BV082c(ii)	Tonnage of household waste - energy recovery. (Amended)		New BVPI for 2005/06	Not available	59306	Not available	78155	78155	77830	77830

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
	<p>Commentary/Management Action: Inputs continued to increase following the completion of maintenance works to the incinerator and extended down-time period. The percentage of waste incinerated started to increase in October and has continued to increase during the remaining part of the year.</p>									
BV082d(i)	Total tonnage of household waste arisings - percentage landfilled. (Amended)	30.52%	27.47%	2	35.05%	2	27%	24%	21%	19%
BV082d(ii)	Tonnage of household waste land filled. (Amended)		New BVPI for 2005/06	Not available	44841	Not available	38367	34080	32070	27385
	<p>Commentary/Management Action: Following the improved performance of the incinerator, the amount sent to landfill has slowed significantly. Although not reaching our original target, we have exceeded our revised target set earlier in the year. The Council looks unlikely to incur any penalties by remaining within this year's LATS allowances, despite the setbacks with the incinerator earlier in the year.</p>									
BV084a	The number of Kg of household waste collected per head of population. (Amended)	490	492	Bottom	467.00	3	537	538	546	554
BV084b	The percentage change from the previous financial year in the number of Kgs of household waste collected per head of population. (New)		New BVPI for 2005/06	Not available	-5.5%	Not available	9.1%	14.5%	1.5%	1.5%
	<p>Commentary/Management Action: With regard to BV084b, the percentage change from the same period last year is currently showing an increase in the household waste stream which is below the national average. January, February and March again showed a decrease from the same period last year.</p>									
BV086	The cost of waste collection per household.	£31.65	£34.25	Not applicable	£31.23	Not applicable	£35.25	£40.65	£47.21	£48.39
	<p>Commentary/Management Action: We show strong performance and continue to be better than the national average.</p>									
BV087	The cost of waste disposal per tonne for municipal waste.	£32.57	£32.40	Not applicable	£40.98	Not applicable	£37.82	£44.05	£49.01	£50.24
	<p>Commentary/Management Action: In line with the national profile waste disposal costs in Nottingham increased during 2005/06 and are set to increase in future years. The 2005/06 position was exacerbated because of extended down-time at the Eastcroft incinerator which resulted in more waste being landfilled.</p>									

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV091a	Percentage of population resident in the authority's area served by a kerbside collection of recyclables (one recyclable). (Amended)	46.0%	92.9%	3	92.9%	3	100%	100%	100%	100%
BV091b	Percentage of population resident in the authority's area served by a kerbside collection of recyclables (two recyclables). (New)		New BVPI for 2005/06	Not available	32.2%	Not available	34.1%	39.50%	54.70%	69.90%
<p>Commentary/Management Action: A review is currently being undertaken of the Kerbside Recycling scheme with a view to improving customer satisfaction and meeting recycling targets. Increased coverage is now planned for the new financial year with the expansion into Sherwood and a greater range of products will be collected from those currently served by kerbside recycling.</p>										
<i>Street cleaning and satisfaction</i>										
BV199a (LPSA 13.2)	The percentage of relevant land and highways that is assessed as having combined deposits of litter and detritus that fall below an acceptable level. (Amended)	18%	17%	2	11%	Top	15% (LPSA)	10%	9%	8%
<p>Commentary/Management Action: Street Scene have been successful in achieving (and exceeding) the LPSA cleansing target for the period.</p>										
BV199b	The percentage of relevant land and highways from which unacceptable levels of graffiti are visible. (New)		New BVPI for 2005/06	Not available	5%	Not available	No targets set	3%	2%	1%
<p>New Departmental Commentary/Management Action: As this is the first formal year for reporting this indicator, there has been no target for 2005/06. Benchmarking data is not yet available but informal feedback suggests performance is in line with the national average.</p>										
BV199c	The percentage of relevant land and highways from which unacceptable levels of fly-posting are visible. (New)		New BVPI for 2005/06	Not available	1%	Not available	Not available	1%	1%	1%
<p>Commentary/Management Action: Again, this is the first formal year for reporting this indicator, hence no target for 2005/06. The low percentage 'score' reflects the emphasis placed on reducing incidents of fly-posting.</p>										

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
BV199d	The year on year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with "fly-tipping". (New)		New BVPI for 2005/06	Not available	baseline 17059	Not available	Not available	16,203 (- 10%)	14,583 (- 10%)	13,125 (- 5%)
<p>Commentary/Management Action: This is the first year of a new BVPI. Targets are based on the 2005/06 baseline. The figures for this indicator show the number of fly tips submitted to the Environment Agency. It was envisaged that this would then feed into an indicator that would also relate to enforcement actions. The reality is that this has not worked nationally and current feeling is that the indicator may be dropped or replaced. The number of fly tips is an important indicator for the service, as is the target to reduce fly tips significantly in the next 3 years.</p>										
LPSA 13.1	The percentage of people satisfied with cleanliness standards.	48%	Not available	Not available	64%	Not available	64%	72%	75%	80%
<p>Commentary/Management Action: Customer satisfaction levels are improving and are on course to hit the 2006/07 target. For the purposes of the LPSA target, customer satisfaction will be measured against the results of the 2006 triennial survey. The outturn for this indicator is taken from the annual MORI survey.</p>										
<i>Crime and community safety</i>										
BV126	Domestic burglaries per year, per 1,000 households in the LA area. (Amended)	64.10	51.07	Bottom	46.14	Bottom	46.50 (43.76)	40.04	36.84	Not available
<p>Commentary/Management Action: The CDP Floor Target Action Plan has been submitted to GOEM and One Nottingham and includes a focus on tackling this offence group. This is one of 4 key crime areas in the Crime & Drugs Floor Target Action Plan, though consistently reducing over the last three years Nottingham still has one of the highest rates in the country. By mid-June, option appraisals on the actions we will take this year to address these will be complete. Targets beyond 2006/07 will be set annually as they need to be revised based on annual performance against meeting the indicator's overall crime reduction target by 2008. Figures shown in brackets are those published in the 2005/06 BVPP. Targets for 2005/06 were revised in line with Crime and Drugs Partnership objectives.</p>										
BV127a	Violent crimes per year, per 1,000 population in the LA area. (Amended)	41.13	40.29	Bottom	42.8	Bottom	39.93 (39.52)	39.43	39.38	Not available

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
	<p>Commentary/Management Action: The CDP Floor Target Action Plan has been submitted to GOEM and One Nottingham and includes a focus on tackling this offence group. This is one of 4 key crime areas in the Crime & Drugs Floor Target Action Plan. The first key delivery mechanism addresses Alcohol Related Violence through the Alcohol misuses Enforcement Campaign (AMEC) which concentrates city centre violence and anti-social behaviour. The second key delivery mechanism concentrates on Domestic Violence through the Domestic Violence Enforcement Campaign (DVEC) and is also a LAA Reward Target. By mid-June, option appraisals on the actions we will take this year to address these will be complete. Targets beyond 06/07 will be set annually as they need to be revised based on annual performance against meeting the indicator's overall crime reduction target by 2008. Figures shown in brackets are those published in the 2005/06 BVPP. Targets for 2005/06 were revised in line with Crime and Drugs Partnership objectives.</p>									

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV127b	Robberies per year, per 1,000 population in the LA area. (New)		New BVPI for 2005/06	Not available	5.70	Not available	5.50	4.60	4.60	Not available
	<p>Commentary/Management Action: The CDP Floor Target Action Plan has been submitted to GOEM and One Nottingham and includes a focus on tackling this offence group. The key delivery mechanism is through the Safer Streets Strategy which concentrates activity around the student population (Operation Country), Prolific and Priority Offenders Scheme and city wide prevention measures. Further operational activity is driven by a dedicated Police Robbery Unit. By mid-June, option appraisals on the actions we will take this year to address these will be complete. Targets beyond 06/07 will be set annually as they need to be revised based on annual performance against meeting the indicator's overall crime reduction target by 2008.</p>									
BV128	The number of vehicle crimes per year per 1,000 population in the LA area. (Amended)	46.31	36.24	Bottom	36.50	Bottom	33.00 (31.21)	28.55	26.27	To be confirmed
	<p>Commentary/Management Action: The CDP Floor Target Action Plan has been submitted to GOEM and One Nottingham and includes a focus on tackling this offence group. Theft from a vehicle is one of 4 key crimes in Crime & Drugs Floor Target Action Plan. A comprehensive Car Parking Strategy addressing both car parks and on street parking is currently being developed. The Capture (decoy) Car initiative is both a major enforcement and preventative initiative including targeted information to every address in the city. By mid-June, option appraisals on the actions we will take this year to address these will be complete. Targets beyond 06/07 will be set annually as they need to be revised based on annual performance against meeting the indicator's overall crime reduction target by 2008. Figures shown in brackets are those published in the 2005/06 BVPP. Targets for 2005/06 were revised in line with Crime and Drugs Partnership objectives.</p>									
BV218a	The percentage of new reports of abandoned vehicles investigated within 24 hours of notification. (New)		New BVPI for 2005/06	Not available	74.00%	Not available	100%	75%	100%	100%
BV218b	The percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle. (New)		New BVPI for 2005/06	Not available	31.00%	Not available	100%	75%	100%	100%
	<p>Commentary/Management Action: Following a review of data collection, performance has been revised in accordance with BVPI guidelines. Targets have been established to improve performance in the coming year.</p>									

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
LPSA 3.1	Percentage of young offenders re-offending within 2 years	Not available	Not available	Not available	74.3%	Not available	66%	No targets set	No targets set	No targets set
<p>Commentary/Management Action: The original baseline figure of 71.7% re-offending in 2001 has been recalculated to 76.6% using current methodology and would have given a revised PSA target of 70.9%. The actual performance over the two years gives a 2.3% point reduction compared to the stretch target of 5.7% points, and therefore falls below the minimum level required for performance reward grant. A significant factor in this, despite encouraging performance in the first year, appears to have been the significant improvements in the "Offence Brought to Justice" initiative which has resulted in offences being proceeded within 2005 that were not proceeded within 2003. Most other YOTs with a similar target have had the same experience. It is clear, however, that the work done as part of the LPSA had a significant impact on the number of offences committed over the following 24 months.</p> <p>In 2001, young people committed 10% fewer offences in the 12 months following the YOT intervention compared with the 12 months prior to it and, in 2003, the reduction was 34%, equivalent to almost 200 fewer offences by the cohort each year, with an estimated saving in costs to the criminal justice system of £900,000 per year. As a result of this impact, a new stretch target has been agreed for the SSC LAA of reducing the frequency of offending by 15% over 2 years in the 2006 cohort, compared to the 2004 cohort.</p>										
<i>Action against domestic violence</i>										
BV225	The purpose of this PI is to assess the overall provision and effectiveness of LA services designed to help victims of domestic violence and prevent further domestic violence. (New)		New BVPI for 2005/06	Not available	36.0%	Not available	36%	36%	100%	Not applicable
<p>Commentary/Management Action: Domestic violence comprises 25% or above of violent crime in the city and the BVPIs provide an opportunity to further tackle domestic violence effectively. To this end, we are working extensively with partners and providing additional funding to reduce repeat reports of domestic violence and to offer an effective response to survivors and their children. The additional funding has also meant that the target figures have been revised to show that, by 2007/08, Nottingham City Council will have reached 100% on this indicator.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Drug users in treatment</i>										
BV198	The number of drug users in treatment per 1,000 population aged 15-44. (Amended)	New BVPI for 2004/05	12	Bottom	14	Bottom	13	14	15	17
<p>Commentary/Management Action: The CDP Floor Target Action Plan has been submitted to GOEM and One Nottingham and includes a focus on tackling drug-related offences. We are seeking to build on the significant improvements of last 2 years (see LPSA 10.1). Recently completed needs assessments identify 700 problematic drug users who have never entered treatment and 1500 who have accessed low threshold services but not progressed into treatment. The CDP Treatment Plan includes measure to engage with those not in treatment by the development of new locality based services and the development of agencies working within the criminal justice system By mid-June, option appraisals on the actions we will take this year to address these will be complete. The DAAT has produced a treatment plan which outlines how this target will be met.</p>										
LPSA10.1	No. of problem drug users participating in drug treatment programmes	1519	1696	Not available	2000	Not available	1782 (LPSA)	Not applicable		
<p>Commentary/Management Action: LPSA funding meant that a Council officer was employed full-time to work in conjunction with DAAT staff to achieve this target. This Stretch Target was met and exceeded attracting the performance reward grant. As an LPSA1 target it was time limited finishing March 2006. Numbers in treatment will continue to be monitored as BV196. Numbers in treatment also is included in the CDP Treatment Plan, LAA and Crime and Drugs Floor Target Action Plan.</p>										
LPSA10.2	No. of problem drug users successfully sustaining or completing drug treatment programmes	211	370	Not available	389	Not available	304 (LPSA)	Not applicable		
<p>Commentary/Management Action: LPSA funding meant that a Council officer was employed full-time to work in conjunction with DAAT staff to achieve this target. The position at December 2005 was 292 successful completions. Based on this performance, the full-year figure has been estimated at 389 - exceeding the target figure by approximately 84 successful completions.</p>										

		2003/04	2004/05		2005/06						
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target	
City Development Indicators											
<i>Private Sector Dwellings</i>											
BV064 <i>(LPSA 9.1)</i>	The number of non-LA-owned vacant dwellings returned to occupation or demolished during the financial year as a direct result of action by the LA.	78	220	Top	181	Top	97 (LPSA)	70	150	150	
Commentary/Management Action: The two-year LPSA stretch target has been a success and exceeded expectations. Even with revised lower targets (due to the withdrawal of LPSA pump priming funding) for the years to come, it is anticipated that performance will still compare favourably with All England and Unitary results. The target for 2006/07 has been reduced to reflect the end of LPSA pump priming and the present uncertainty over the allocation and timing of LPSA reward grant. Future targets assume some additional resources being made available from the allocation of the LPSA reward grant.											
<i>Transport</i>											
Local PI	The number of bus passenger journeys originating in the authority area undertaken each year. (Greater Nottingham)	73.16m	67.12m	Not available	67.52m	Not available	68.47m	PI being deleted			
BV102	The number of bus passenger journeys originating in the authority area undertaken each year. (Nottingham City)	Not available	Not available	Not applicable	45.41m	Top	45.4m	45.5m	45.6m	45.7m	
Commentary/Management Action: During 2005/06 bus operator technology has allowed the number of passenger journeys originating in the authority to be measured, which now fully complies to the BV definition. The original target for BV102 was 68.47m which reflected Greater Nottingham bus passenger journeys (see Local PI											
LPSA 2.1	Passenger journeys by public transport (bus and light rail) (Greater Nottingham)	72.86 m	75.65 m	Not available	77.31m	Not available	78.49 m (LPSA)	PI being deleted			
Commentary/Management Action: The LPSA has been a success with 98% of the stretch target being achieved. For 2006/07 a new local PI is being introduced to reflect bus and light rail passenger journeys for Nottingham City, which is reflected in the Community Plan 2006-09. The target for 2006/07 is 52.7m.											
Local	Percentage of bus users satisfied with bus services.	78%	85%	Not available	88%	Not available	80%	80%	80%	80%	

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
Commentary/Management Action: Satisfaction has again improved and shows an upward trend over the last three years										
<i>Condition of roads and footpaths</i>										
BV100	The number of days of temporary traffic controls, or road closure, on traffic sensitive roads, caused by road works, per km of traffic sensitive road.	2.5	1.9	Bottom	0.9	3	1.5	1.5	1.5	1.5
Commentary/Management Action: Performance is considerably better than last year and well under target. This is due to finding alternative methods of working for undertaking roadworks, such as, out of hours and overnight working. Future targets have been set to reflect the programme of scheduled work, which involves some major reconstruction work of the highways network and where alternative methods of working might not always be possible. To improve Nottingham's quartile placing to a top quartile position (0.1 days) is seen to be unrealistic, given the programme of scheduled work for future years.										
BV165	The percentage of pedestrian crossings with facilities for disabled people as a proportion of all crossings in the LA area.	77.6%	78.9%	Bottom	81.6%	Bottom	82.8%	86.5%	90.4%	94.1%
Commentary/Management Action: While the target has been missed by around 1%, there has been a 2.7% increase in performance since last year. However, the task to reach a top quartile position/CPA upper threshold of around 98% or a quarter 2 position (around 93%) would require significant additional investment and effort. Best information available suggests that, of the signal installations currently considered to be non-compliant, approximately one third should be relatively straightforward to upgrade, one half will require significant work to upgrade and the remainder will be costly to upgrade. It is estimated that the cost of carrying out these works would be around £435k.										
BV178	The percentage of total length of rights of way in the LA area, that are easy to use by the general public.	93%	100%	Top	100.0%	Top	100%	100%	100%	100%
Commentary/Management Action: Performance remains as expected.										
BV223	The percentage of the LA principal road network where structural maintenance should be considered. (New)		New BVPI for 2005/06	Not available	17.6%	Not available	58.7% based on previous survey methods	20%	20%	20%
Commentary/Management Action: This is a new BVPI for 2005/06 and reflects a different definition and network survey methodology to the BVPI it replaces. Future years targets reflect this being a new BVPI, the likely deterioration of the network and the level of investment available for maintenance.										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV224a	The percentage of the non-principal classified road network where maintenance should be considered. (New)		New BVPI for 2005/06	Not available	18.9%	Not available	Not available	22%	22%	22%
	Commentary/Management Action: This is a new BVPI for 2005/06 and reflects a different definition and network survey methodology to the BVPI it replaces. Future years targets reflect this being a new BVPI, the likely deterioration of the network and the level of investment available for maintenance.									
BV224b	The percentage of the unclassified road network where maintenance should be considered. (New)		New BVPI for 2005/06	Not available	5.6%	Not available	15.1% based on previous survey methods	7%	7%	7%
	Commentary/Management Action: This is a new BVPI for 2005/06 and reflects a different definition and network survey methodology to the BVPI it replaces. Future years targets reflect this being a new BVPI, the likely deterioration of the network and the level of investment available for maintenance. Achieving these targets is likely to show Nottingham favourably in relation to the CPA upper threshold rating.									
BV187	The percentage of the category 1, 1a and 2 footway network where structural maintenance should be considered.	16%	33%	3	7%	Top	22%	16%	16%	16%
	Commentary/Management Action: The methodology for arriving at the out turn for each year is based on a survey of half the network (in line with the BVPI definition). It is likely therefore that variances between years will occur. Future targets are now based on the latest 2 year average out-turn and reflect the likely deterioration of the footway network and the level of investment available for maintenance. Achieving these targets is likely to show Nottingham favourably in relation to the CPA upper threshold rating. A proportion of the overall footway maintenance allocation is being allocated for local footways (category 3 & 4), which is not covered by BV187.									

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Road safety</i>										
BV099ai	The number of people killed or seriously injured (KSI in road traffic collisions). (Amended)	223	228	3	180	3	242	222	202	182
BV099aai	The percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the previous year. (Amended)	-11.5%	2.2%	3	-21.1%	Top	-7.6%	-8.3%	-9.0%	-9.9%
BV099aiii	The percentage change in the number of people killed or seriously injured (KSI in road traffic collisions since the 1994-98 average. (Amended)	-30.8%	-29.3%	2	-44.2%	Top	-24.8%	-31.0%	-37.2%	-43.4%
BV099bi	The number of children (aged under 16 years) killed or seriously injured (KSI in road traffic collisions). (Amended)	35	29	Bottom	32	Bottom	48	43	39	34
BV099bii	The percentage change in the number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions since the previous year. (Amended)	-0.3	-17.14%	2	-10.3%	2	-8.9%	-9.7%	-10.8%	-12.1%
BV099biii	The percentage change in the number of children (aged under 16 years) killed or seriously injured (KSI in road traffic collisions since the 1994-98 average. (Amended)	-47.3%	-56.3%	Top	-51.8%	2	-28%	-35%	-42%	-49%
BV099ci	The number of people slightly injured in road traffic collisions. (Amended)	1282	1313	3	1145	3	1392	1377	1363	1348
BV099cii	The percentage change in the number of people slightly injured in road traffic collisions since the previous year. (Amended)	-14.1%	2.4%	Bottom	-12.8%	Top	-1.0%	-1.0%	-1.1%	-1.1%

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV099ciii	The percentage change in the number of people slightly injured in road traffic collisions since the 1994-98 average. (Amended)	-11.6%	-9.4%	2	-21.0%	Top	-4%	-5%	-6%	-7%
<p>Commentary/Management Action: Out-turns for BV99 for 2005/06 are based upon casualty figures for the calendar year 2004. Overall, performance is positive and set against year on year linear decreasing targets based on a 1994-98 baseline average performance. Despite the considerable investment and improvements which have been made and continue to be made in relation to highway design, education and enforcement activity, public behaviour is unpredictable and therefore can affect one year's performance against target. Casualty reductions continue to exceed both the national targets and, in the case of KSI casualties, more exacting locally set targets upto 2010 (which are reflected in the Local Transport Plan 2). It will be noted that the number of children killed or seriously injured (BV99bi and BV99bii) has risen slightly over the previous year. This increase is not representative of the long term trend (as is shown by BV99biii) and is associated with statistical variation in low casualty numbers.</p>										

		2003/04	2004/05		2005/06						
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target	
<i>Rectification of street lighting faults</i>											
BV215a	The average number of days taken to repair a street lighting fault, which is under the control of the LA. (New)	New BVPI for 2005/06	4.17	Not available	3.6	Not available	3	3	3	3	
Commentary/Management Action: Although performance is below target it has improved since last year and planned activity during 2006/07 is expected to improve performance further.											
BV215b	The average number of days taken to repair a street lighting fault, where response time is under the control of a DNO (Distribution Network Operator). (New)		New BVPI for 2005/06	Not available	37.19	Not available	Not applicable	Not applicable			
Commentary/Management Action: This PI reflects the performance of the Distribution Network Operator. It cannot easily be compared to BV215a as the work involved is often (but not always) more time-consuming, involving excavations and cable repairs. The local authority has no control over performance and is not in a position to set targets.											
<i>Planning</i>											
BV106	The percentage of new home built on previously developed land.	92.8%	83.4%	2	99.8%	Top	85%	87%	87%	87%	
Commentary/Management Action: Development on the former High Pavement college site is nearing completion and the whole of the site has been reclassified as 'previously developed land' in line with definitions in ODPM's PPG3 Housing. The target for next year and future years remain as they are, because there are some sizeable greenfield sites starting development soon.											

		2003/04	2004/05		2005/06						
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target	
BV109a	The percentage of major planning applications in 13 weeks	67%	71%	Top	71.88%	Top	60%	60%	60%	60%	
	Commentary/Management Action: There has been a 1% performance improvement on last year. Top performance for All England is around 69% and for Unitaries around 63%. Nottingham remains one of the top performing authorities in England.										
BV109b	The percentage of minor planning applications in 8 weeks	93%	86%	Top	87.72%	Top	65%	65%	65%	65%	
	Commentary/Management Action: There has been a 2% performance improvement on last year. Top performance for All England and Unitaries is around 75%. Nottingham remains one of the top performing authorities in England.										
BV109c	The percentage of other planning applications in 8 weeks	95%	89%	Top	88.29%	Top	80%	80%	80%	80%	
	Commentary/Management Action: While performance has slipped by 1% performance on last year, it remains in line with top performance for All England at around 88% and for Unitaries at around 86% and therefore keeps Nottingham up amongst the top performing authorities in England.										
BV200a	Do you have a development plan (or alterations to it) that has been adopted in the last 5 years and the end date of which has not expired? (Amended)	No	No	Not applicable	Yes	Not applicable	Yes	Yes	Yes	Yes	
BV200b	If 'No', are there proposals on deposit for an alteration or replacement, with a published timetable for adopting those alterations or the replacement plan within three years? (Amended)	Yes	No	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable			
BV200c	Did we publish an annual monitoring report by December of the last year? (New)		New BVPI for 2005/06	Not applicable	Yes	Not applicable	Yes	Yes	Yes	Yes	
	Commentary/Management Action: All planned activity has been achieved.										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV204	The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications.	New BVPI for 2004/05	35.5%	3	38.1%	Bottom	30%	30%	30%	30%
Commentary/Management Action: Performance is unfavourable against the target and some 13% higher than the top quartile performance for All England and Unitaries.										
BV205	The LA's score against a "quality of planning services" checklist.	New BVPI for 2004/05	88%	2	94.4%	Top	94%	94%	94%	94%
Commentary/Management Action: The results of a recent external assessment has shown that Nottingham now meets all the Pendleton Criteria for e-service, resulting in an overall delivery of 17 out of a possible 18 points score - 94%.										
<i>Conservation areas</i>										
BV219a	Total number of conservation areas in the local authority area		New PI for 2005/06	Not available	30	Not available		30	30	30
Commentary/Management Action: Since August 2004 there has been an increase of 1 conservation area in the local authority area										
BV219b	Percentage of conservation areas in the local authority area with an up-to-date character appraisal		New PI for 2005/06	Not available	0.00%	Not available		10%	20%	30%
Commentary/Management Action: 5 character appraisals have been published but are out of date (although 2 of these are being reviewed). 16 other appraisals are in progress and a further 9 scheduled for 2006/07. There has been slippage in the programme to date due to resourcing issues and the need to deal with higher priorities. Actions to improve matters are being taken.										
BV219c	Percentage of conservation areas with published management proposals		New PI for 2005/06	Not available	0.00%	Not available		10%	20%	30%
Commentary/Management Action: 3 management proposals are in progress. There has been slippage in the programme to date due to resourcing issues and the need to deal with higher priorities. Actions to improve matters are being taken.										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Contaminated land and pollution control</i>										
BV216a	The number of "sites of potential concern" (within the LA area), with respect to land contamination. (New)		New BVPI for 2005/06	Not available	20	Not available	Not applicable	20	20	20
Commentary/Management Action: A budget of £30k is available in 2006/07 to deal with all contaminated land matters. Work and costs involved in relation to BV216a and BV216b will be determined by the complexity of sites and the likely contamination. Ongoing dialogue is taking place between Defra and local authorities to clarify the definition and measurement of this BVPI.										
BV216b	The number of sites for which sufficient information is available to decide whether remediation of the land is necessary as a % of all "sites of potential concern". (New)		New BVPI for 2005/06	Not available	25.0%	Not available	Not applicable	25%	30%	35%
Commentary/Management Action: See BV216a										
BV217	The percentage of pollution control improvement to existing installations completed on time. (New)		New BVPI for 2005/06	Not available	25%	Not available	Not applicable as new PI	100%	100%	100%
Commentary/Management Action: A higher performance out-turn for 2005/06 was hindered by resourcing issues. Future targets seek to exceed Defra's guidance for performance of 90%.										
<i>Employment</i>										
LPSA 7.1	No. of people on Jobseeker Allowance, Incapacity Benefit and Income Support helped into employment in deprived wards	Not applicable	213	Not available	653	Not available	641 (LPSA)	Not applicable		
Performance Improvement Team Comment: The 641 LPSA target is based on the total number of people assisted for two years 2004/05 and 2005/06.										
Commentary/Management Action: The last year has seen significant efforts being made in partnership with JobCentre Plus to achieve this challenging two-year stretch target and overcome initial teething problems in terms of working arrangements and compatible systems.										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
LPSA 7.4	No. on New Deal employed by City for 16+ hours	Not applicable	106	Not available	306	Not available	60 (LPSA)	Not applicable		
	Performance Improvement Team Comment:									
	The 60 LPSA target is based on the total number of people assisted for two years 2004/05 and 2005/06. Commentary/Management Action: This LPSA was achieved in Year 1									
<i>Environmental Health</i>										
BV166a	Score against a checklist of enforcement best practice for Environmental Health.	79.0%	100.0%	Top	100.0%	Top	100%	100%	100%	100%
	Commentary/Management Action: Performance has been maintained throughout the year.									
<i>Trading Standards</i>										
BV166b	Score against a checklist of enforcement best practice for Trading Standards.	90.0%	90.0%	3	100.0%	Top	100%	100%	100%	100%
	Commentary/Management Action: During Q4, attention has been given to those areas in the checklist that had been targeted for improvement and, in doing so, the score has increased in line with the target set .									

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
Corporate Services Indicators										
<i>Equality standard and race equality</i>										
BV002a	The level (if any) of the Equality Standard for Local Government to which the authority conforms in respect of gender, race and disability.	0	2	Not applicable	3	Not applicable	3	3	4	4
Commentary/Management Action: The authority is currently developing its action plan for working towards Level 4 of the Equality Standard. The target date for achieving Level 4 has been revised to the 31st March 2008 so that our approach can be more strongly focused on our existing policies, and can take account of the new statutory duties for disability, gender, age and employment and protection in service delivery on grounds of religion and belief, and sexual orientation, being introduced over the next 12 months.										
BV002b	The quality of an LA's Race Equality Scheme (RES) and the improvements resulting from it.	75%	85%	Top	85%	Top	85%	90%	95%	98%
Commentary/Management Action: The authority has adopted a second Race Equality Scheme, and reviewed its functions in accordance with the RRAA 2000. The 3-year action plan is in place and is being mainstreamed into service plans across the authority. The final progress report for the first Scheme has now been published, covering the final year of that Scheme. Regular performance reporting is in place for the 2nd Scheme to ensure that progress is made immediately against the adopted 3-year action plan.										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Processing invoices</i>										
BV008	The percentage of invoices for commercial goods and services paid by the authority within 30 days of receipt or within the agreed payment terms.	90.6%	90.9%	3	88.89%	Bottom	100%	100%	100%	100%
<p>Commentary/Management Action: The target for this BVPI is a statutory one. In 2005/2006 invoices relating to the ALMO were excluded from the calculation and this has affected performance. There was also a general dip in performance at the beginning of 2005/2006. In addition, the proportion of Purchase Card transactions dropped to 4.18% due to the impact of removing the ALMO from the equation. This year's improvement strategy includes working with a cross departmental group to refocus on the BVPI 8 performance and the payment of invoices. The specific issues being assessed are: - the BVPI itself and their methodology and good practice points - the wider use of Purchase Cards including any pitfalls - the wider use of Purchase Orders through the system - the monitoring of PO performance by department. The end result will be to summarise good practice and circulate it through SMT with a view to making it mandatory.</p>										
<i>Collection of Council tax and non-domestic rates</i>										
BV009	Percentage of Council Tax collected in the year.	89.80%	92.00%	Bottom	93.20%	Bottom	94%	95%	95.5%	96%
<p>Commentary/Management Action: Whilst performance was under the target figure of 94%, the final rate was 1.2% better than 2004/5. This continues the trend of significant improvement shown over recent years. These very positive results are due to increased payment methods, higher Direct Debit take-up and improvements to recovery procedures. These developments, together with our future plans, will contribute towards a further improvement in collection in 2006/7, where we have another stretching target of 95%.</p>										
BV010	The percentage of non-domestic rates due for the financial year which were received by the authority.	95.50%	96.50%	Bottom	98.20%	3	98%	98.30%	98.50%	98.70%
<p>Commentary/Management Action: The final NNDR collection performance exceeded our target by 0.2% and was an improvement of 1.7% on 2004/5. Again, this continues the trend of significant improvement year-on-year and is a result of the efforts of the team and the investment of additional resources.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Human resources</i>										
BV011a	The percentage of top paid 5 % of LA staff who are women.	36.78%	40.89%	Top	41.66%	Top	41.0%	42%	44%	46%
Commentary/Management Action: The authority continues to make progress in increasing the number of women as a proportion of our top 5% earners and managers, and met our target										
BV011b	The percentage of top paid 5 % of staff who are from an ethnic minority.	9.16%	8.73%	Top	9.15%	Top	13.0%	10.5%	11.5%	12.5%
Commentary/Management Action: The City Council has increased the proportion of its top 5% earners who are from ethnic minorities by around 0.4% points over the last 12 months but this is still some way off our target. A range of positive action training is planned for 2006/07 to assist us in increasing the percentage of the top paid 5 % of staff who are from an ethnic minority. In addition, the targets for this and other workforce composition indicators are being reviewed with a 'bottom up' approach, with a view to establishing stretching but realistic targets for future years.										
BV011c	The percentage of top paid 5 % of staff who have a disability (excluding those in maintained schools). (New)		New BVPI for 2005/06	Not available	2.47%	Not available	4.87%	3%	4%	5%
Commentary/Management Action: The City Council is making least progress in relation to disabled people amongst its top 5% earners and it is hoped that activity which is developed for the authority's first Disability Equality Scheme will help identify more successful forms of action to improve performance in this area.										
BV012	The number of working days/shifts lost due to sickness absence.	10.52	9.89	3	11.24	Bottom	9.8	10.65	10.07	9.48
Commentary/Management Action: The target was not met for 2005/06 and the outturn is substantially higher than in the previous year. The primary reason for the apparently increase in absence levels from April 2005 was the implementation of the new Corporate Absence Reporting System (CARS) which uses a different methodology for calculating sickness absence that brings the authority in line with the Audit Commission definition for BV12. Due to the change in methodology, the figures for 2004/05 are not directly comparable. The CARS system now allows us to manage as well as report sickness more effectively. Departmental Management Teams have been provided with copies of the sickness reports. Trends and 'hotspots' in their respective departments have been discussed and action plans produced detailing proposed departmental actions for reducing sickness absence.										
BV014	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force.	0.89%	0.93%	Bottom	0.67%	3	0.70%	0.60%	0.60%	0.60%
Commentary/Management Action: The percentage of staff retiring early is within target										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV015	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce.	0.31%	0.26%	2	0.20%	2	0.30%	0.30%	0.30%	0.30%
Commentary/Management Action: The percentage of staff retiring on grounds of ill-health is within target										
BV016a (LPSA 7.2)	The percentage of LA employees with a disability.	3.84%	4.00%	Top	3.95%	Top	5.95% (LPSA)	4.61%	5.00%	5.50%
Commentary/Management Action: It is somewhat disappointing that little or no progress has been made in increasing the proportion of the workforce which self-declares as disabled. The authority has conducted a number of staff-related surveys which suggests significant under-declaration by employees in employee records. Work is being identified, to form an important action for our first Disability Equality Scheme, to promote self-declaration as well as to improve the opportunities for disabled people to gain employment with us.										
BV016b	The percentage of economically active disabled people in the authority area.	17.20%	17.40%	Not applicable	17.40%	Not applicable	Not applicable	Not applicable		
Contextual indicator: This is not a PI but provides contextual information										
BV017a (LPSA 7.3)	The percentage of LA employees from ethnic minority communities.	11.4%	11.9%	Top	12.3%	Top	15.10% (LPSA)	13.12%	14.00%	15.00%
Commentary/Management Action: Although the proportion of BME employees has increased by around 0.25% points over the last 12 months, the out-turn remains below our target. The City Council's Local Jobs for Local People Action plan identifies a number of disadvantaged communities for greater and more effective targeted employment work, including people from BME communities. In addition, the targets for this and other workforce composition indicators are being reviewed with a 'bottom up' approach, with a view to establishing stretching, but realistic, targets for future years.										
BV017b	The economically active minority ethnic community population in the authority area.	14.1%	14.1%	Not applicable	18.0%	Not applicable	Not applicable	Not applicable		
Contextual indicator: This is not a PI but provides contextual information										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Access to services</i>										
BV157	The number of types of interactions that are enabled for electronic delivery as a percentage of the types of interactions that are legally permissible for electronic delivery.	79.84%	85.10%	2	91.1%	Top	100%	Deleted PI		
Commentary/Management Action: This BVPI has been deleted and performance will not be reported in future.										
BV156	The percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people.	21.3%	24.0%	Bottom	29.0%	Bottom	35%	36%	45%	To be confirmed
Commentary/Management Action: Work has been completed during the year to increase the proportion of buildings whose public areas are accessible to disabled people, in accordance with the standards set by Part M of the Buildings regulations. The Executive Board has approved a programme of works to be commenced which, it is anticipated, will raise performance against BV156 to 45% by March 2008. The Council's first LIFT-funded single centre site for local services opened in the Clifton area of the City in April 2006, further improving accessibility for customers in that part of the City. The project to establish a single contact point in the centre of the City is also progressing well and will result in this facility becoming available during 2007. No target can be set for 2008/09 until the Capital Programme has been agreed for April 2008 onwards.										
<i>Land searches</i>										
BV179	The percentage of standard searches carried out in 10 working days.	97.64%	97.69%	3	99.6%	3	100%	100%	100%	100%
Commentary/Management Action: Performance for the year 2006/07 continued to show an improvement on the period 2004/05 with the out-turn figure being just under 2% higher than the previous year. Plans are in place to ensure improvement will continue in 2006/07										
<i>Cost effectiveness basket LPSA</i>										
LPSA 4.1	Cost effectiveness across a basket of cross council indicators	101.03	127.51	Not available	to be confirmed	Not available	108	Not applicable		

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
	<p>Commentary/Management Action: This measure is an index of cost effectiveness calculated by reference to performance against the targets for a set of PIs and reductions in specific areas of expenditure. The final out-turn for this PI will not be known until after the closedown of accounts. Members will note that the Q4 target is shown as it was originally expressed by the ODPM, but this is on a different basis to that on which performance is actually reported and achievement measured. Based on the latter, the full stretch target was 136 .</p>									
<i>Racial incidents</i>										
BV174	The number of racial incidents reported to the LA, and subsequently recorded per 100,000 population.	118	133	Not applicable	123.0	Not applicable	140	130	130	140
	<p>Contextual indicator: This is not a PI but provides contextual information for BV175. Figures in the target columns are not aspirational targets but represent the expected level of activity.</p>									
BV175	The percentage of racial incidents reported to the LA that resulted in further action.	100%	98%	Bottom	100%	Top	95%	100%	100%	100%
	<p>Commentary/Management Action: Work is progressing well to ensure that all City Council Departments are able to receive, deal with and report racist incidents happening within the authority and in the city itself. The Council continues to participate in the local Common Monitoring Project covering the city and county, which includes many public, housing and voluntary sector groups as reporting centres. A workstream on hate crime has been included within the Safe Nottingham Plan, and a conference to look at cohesion and harassment is planned to further deliver against the planned action in the Safe Nottingham Plan.</p>									

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
Housing Department Indicators										
<i>Energy efficiency of council houses</i>										
BV063	Energy Efficiency - the average SAP rating of local authority owned dwellings.	65.51	70.55	Top	71	Top	71	71	72	72
Commentary/Management Action: A SAP rating of 70.88 was achieved. During 2005/06, 113 cavity walls, 279 lofts and 705 heating upgrades (e.g. boilers) were completed. Rising energy prices and continued canvassing by NCC have encouraged 307 out of 924 tenants, who had previously refused insulation, to now agree to										
<i>Rent collection</i>										
BV066a	Rent collected by the LA as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	90.20%	93.01%	Bottom	95.91%	Bottom	95.50%	98.00%	99.00%	To be confirmed
Commentary/Management Action: Rent collection levels have increased from 93.01% in 2004-05 to 95.91% in 2005-06. During 2006/07 NCH will localise rental income management through Area Patch Managers. The 2008/09 target has been requested by NCC but NCH are only in a position to indicate top quartile ambition. 2005/06 All England quartile information is not yet available, once published the targets will be established. Meanwhile NCC will monitor NCH performance against the NCH Delivery Plan										
BV066b	The number of LA tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants. (New)		New BVPI for 2005/06	Not available	11.10%	Not available	11.00%	10.00%	9.00%	To be confirmed
Commentary/Management Action: Performance has exceeded the original year-end projections with the percentage of tenants owing more than seven weeks rent reducing significantly during 2005-06 from 16.39% as at 30th April 2005 to 11.1% as at 31st March 2006. This equates to a reduction of 1,607 from 4,833 tenants in 7 weeks rent arrears to 3,226. The 2008/09 target has been requested by NCC but NCH are only in a position to indicate top quartile ambition. All England quartile information is not yet available, once published the targets will be established. Meanwhile NCC will monitor NCH performance against the NCH Delivery Plan										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV066c	The percentage of LA tenants in arrears who have had Notices Seeking Possession served. (New)		New BVPI for 2005/06	Not available	31.34%	Not available	25.00%	25.00%	20.00%	To be confirmed
<p>Commentary/Management Action: The number of Notices Seeking Possession (NSP) served will correspond to a reduction in the numbers of tenants in arrears and greater levels of preventative work.</p> <p>The significant lowering in the number of tenants in arrears results in a higher percentage for this indicator. The number of tenants in arrears dropped during the financial year 2005/06 from 14,700 to 12,014. The number of tenants with an NSP served against them for rent arrears also dropped from 4,488 to 3,762 but this still equates to a figure of 31.34%.</p> <p>Enforcement is essential but there is a risk that the over use of the Notice will reduce its impact.</p> <p>The 2008/09 target has been requested by NCC but NCH are only in a position to indicate top quartile ambition. All England quartile information is not yet available, once published the targets will be established. Meanwhile NCC will monitor NCH performance against the NCH Delivery Plan.</p>										
BV066d	The percentage of LA tenants evicted as a result of rent arrears. (New)		New BVPI for 2005/06	Not available	1.52%	Not available	1.50%	1%	1%	To be confirmed
<p>Commentary/Management Action: Through the reduction in the numbers of tenants in arrears and by carrying out greater levels of preventative work, the intention is to reduce the number of evictions. During 2005/06, the number of tenant evictions has decreased from 536 (2004-05) to 442 (2005-06), a 17.5% reduction. The 2008/09 target has been requested by NCC but NCH are only in a position to indicate top quartile ambition. All England quartile information is not yet available, once published the targets will be established. Meanwhile NCC will monitor NCH performance against the NCH Delivery Plan.</p>										

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
<i>Average relet times</i>										
BV212	The average time taken to re-let local authority housing. (New)	Not applicable	New BVPI for 2005/06	Not available	75	Not available	45	37	30	To be confirmed
<p>Commentary/Management Action: The objective for 2006/07 is to continue to reduce the overall number of properties void at any given time. At the end of 2004/05 there were 1,066, by end of 2005/06 there were 851. Long term voids (>6 months) have fallen from 411 at the end of 2004/05 by 197 to 214 at the end of 2005/06. Until the backlog of voids is reduced still further the average impact of some 20 days will continue to disguise improvements in the underlying performance.</p> <p>The 2008/09 target has been requested by NCC but NCH are only in a position to indicate top quartile ambition. 2005/06 All England quartile information is not yet available, once published the targets will be established. Meanwhile NCC will monitor NCH performance against the NCH Delivery Plan.</p>										
<i>Commission for Racial Equality's code of practice</i>										
BV164	Does the authority follow the Commission for Racial Equality's code of practice in rented housing and the Good Practice Standards for Social Landlords on Tackling Harassment included in "Tackling Racial Harassment: Code of Practice for Social Landlords"?	Yes	Yes	Not applicable	Yes	Not applicable	Yes	Yes	Yes	Yes
<p>Commentary/Management Action: An external assessment and analysis has been undertaken to confirm that NCH follows the code of practice. The assessment has found that NCH follows the code of practice but identified areas where improvements can be made which have been incorporated within the Company's Diversity</p>										
<i>Homelessness</i>										
BV183a	The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need.	0	0	Top	0	Top	0	0	0	0
<p>Commentary/Management Action: This indicator has a clear Government aspiration to have no households in bed and breakfast accommodation. Housing Aid has met its target of not using bed and breakfast accommodation ahead of the Government's deadline and will keep in place the policies and processes to continue this.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV183b	The average length of stay in hostel accommodation of households that are unintentionally homeless and in priority need (whole weeks).	8	7.6	2	10	3	6	8	7	7
<p>Commentary/Management Action: The average length of stay in hostels has increased from the previous year. During the period 1st April 2005 and 31 March 2006, 150 families left hostel accommodation with a combined total of 10,886 days. The average for the year was therefore 70 days – or 10 weeks. There has been an increase in the number of reviews that have needed to be carried out and these have delayed departures from temporary accommodation.</p>										
BV202	The number of people sleeping rough on a single night within the area of the local authority.	New BVPI for 2004/05	6	Not available	3	Not available	4	4	4	4
<p>Commentary/Management Action: The annual survey of rough sleepers was carried out in November 06 and found only 3 rough sleepers in the local authority area. This is an improvement on the previous years result of 6 and exceeded the planned target of 4. The Street Outreach team carries out "hotspot" counts throughout the year to measure the numbers of rough sleepers and work with rough sleepers and Housing Aid to secure bed spaces in hostels and identify those in priority need.</p>										
BV203	The percentage change in the average number of families placed in temporary accommodation.	New BVPI for 2004/05	28%	3	-14.29%	Top	-10%	-6%	-6%	-6%
<p>Commentary/Management Action: In 2005/06, the number of families leaving temporary accommodation was 324 compared with 378 families in 2004/05. This change is due to effective management of temporary accommodation and the impact of increased homeless prevention work. This includes new initiatives such as a Bond Scheme to allow placement in private rented accommodation, increased home visits, monitoring and chasing of waiting lists with other agencies to expedite situations, mediations and planned moves for under 25s facing difficulties in their family home. Given the significant reduction in the numbers placed in temporary accommodation and the improvements put in place over the last few years, scaled down targets for the next three years have been proposed to reflect a minimum baseline. Bettering the -6% change target will still result in a CPA Upper Threshold assessment.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV213	The number of households who considered themselves as homeless, who approached the LA's housing advice service(s), and for whom housing advice casework resolved their situation. (New)	Not available	New BVPI for 2005/06	Not available	23	Not available	12	31	35	38
<p>Commentary/Management Action: The housing advice casework has increased since the introduction and embedding of new prevention initiatives and more effective monitoring. Two Prevention Development Officer posts were introduced during 2005/06 and have been key in putting into place preventative measures. Recruitment of an additional two officers is planned for the coming year. The Housing & Council Tax Benefits section will assist in the resolution of payment queries. Other initiatives include the Bond Scheme, which is now directly managed by Housing Aid, with the aim of developing sustainable tenancies and building stable relationships between private accommodation landlords and tenants. Young persons mediation services, with a focus on 16 and 17 year olds and in partnership with NACRO, have worked to resolve situations between young people and their parents without the need for moving from the family home. While planned moves for those with irreconcilable differences is also ensuring that support is in place to help make the transition into independent housing easier for young people.</p>										
BV214	The percentage of households accepted as statutorily homeless who were accepted as statutorily homeless by the same authority within the last two years. (New)	Not available	New BVPI for 2005/06	Not available	5.74%	Not available	12.00%	5.50%	5.33%	5.05%
<p>Commentary/Management Action: The 2005/06 actual of 5.74% has successfully achieved and exceeded its target of 12%. The 2005/06 target was based on a previous reporting methodology which has now been updated. The future targets have been revised in line with performance, new methodology and the objective of reducing the numbers of households repeating homeless. New preventative measures have been introduced during 2005/06, including the recruitment of two Prevention Development Officers and the direct management of the Bond Scheme, have reduced the number of homelessness applications while an early intervention approach for tenants facing difficulty in their tenancies has been adopted. Housing Aid are actively seeking to develop sustainable tenancies and applicants are also encouraged to develop contacts within Housing Aid, Floating Support providers and the voluntary sector who they can turn to, when faced with difficulty in the future, before their situation again deteriorates into homelessness.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Decent homes standard</i>										
BV184a	The proportion of LA homes which were non-decent at the start of the financial year.	44.20%	37.79%	3	36%	3	31%	To be confirmed		
<p>Commentary/Management Action: There was reduction in the proportion of properties that were non-decent during 2004/05 from 37.79% to an opening balance of 35.87%. The target for 1st April 2005 was 31%. Improved project and financial management arrangements have been initiated to ensure that performance is improved. The Decent Homes programme for 2006/07 will be some £16 million. The 2008/09 target has been requested by NCC but NCH are only in a position to indicate top quartile ambition. All England quartile information is not yet available, once published the targets will be established. Meanwhile NCC will monitor NCH performance against the NCH Delivery Plan.</p>										
BV184b	The percentage change in proportion of non-decent LA homes between the start and the end of the financial year.	17.26%	7.50%	3	1.1%	Bottom	20.0%	To be confirmed		
<p>Commentary/Management Action: The percentage change in the reduction of non-decent properties between 1st April 05 and 31st March 06 was 1.08%. Performance against this indicator has been influenced by the reduction in funding. A 10% stock survey will confirm the baseline and inform a new building cost model. The 2008/09 target has been requested by NCC but NCH are only in a position to indicate top quartile ambition. All England quartile information is not yet available, once published the targets will be established. Meanwhile NCC will monitor NCH performance against the NCH Delivery Plan.</p>										
<i>Repairs and maintenance of HRA dwellings</i>										
BV211a	The proportion of planned repairs and maintenance expenditure on HRA dwellings compared to responsive maintenance expenditure on HRA dwellings. (New)	New BVPI for 2005/06	38%	Not available	43%	Not available	57%	60%	60%	60%
<p>Commentary/Management Action: The proportion of spend on planned maintenance in 2005-06 was 42.62% against a target of 57%. The level of planned maintenance was £19,929,695 compared to responsive maintenance expenditure of £26,834,292. The target of 60% represents the optimum balance as provided by ODPM Guidance. This indicator is being discontinued as a BVPI from 2006-07 but will be monitored locally by NCH and is reflected in the Company's Service Delivery Plan.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV211b	The proportion of expenditure on emergency and urgent repairs to HRA dwellings compared to non-urgent repairs expenditure to HRA dwellings. (New)	New BVPI for 2005/06	20%	Not available	14%	Not available	11%	10%	PI to be deleted	
<p>Commentary/Management Action: This is a new performance indicator for 2005/06. Whilst, performance during the year improved from 20.97% to 13.60% new systems have been initiated within the Repairs Call Centre for 2006/07 to enable staff more effectively to diagnose repair priorities at the point of contact with the tenant. The move away from responsive to planned maintenance and the accelerated decent home's programme will assist further improvements. The target for 2006/07 is 10% although this is being discontinued as a BVPI from 2006/07.</p>										
<i>Housing benefits</i>										
BV076a	Housing Benefit Security - the number of claimants visited, per 1,000 caseload.	329	356.9	Not applicable	390.74	Not applicable	164	200	200	To be confirmed
<p>Commentary/Management Action: During 2005/06, 14,470 claimants were visited which exceeded the DWP target of 5,970 visits. The target for this indicator is based on a minimum level of visits as stipulated by the DWP, for 2006/07 this is set at 7400. The Target has been calculated: $7400/37,032(\text{average caseload}) \times 1000 = 199.83$ (rounded to 200) This BVPI is also linked to DWP "Performance Measure 10" PM10, on the Benefits Performance Management Framework which measures the minimum level of "Interventions" also stipulated by the DWP. For 2006/07 the target is 18,940 visits. Nottingham HB team chooses to undertake the vast majority of the Interventions work by visit as opposed to other routes such as by letter or telephone. It is predicted that PM 10 will be exceeded by undertaking more than the 18,940 target and this in turn will translate into a BVPI 76a figure of approx 510, compared to the 390.74 for 2005/06. Although lower than the baseline performance in 2005/06, a target of 200 visits per 1,000 claimants will exceed the Government target required to retain a CPA Level 4 rating while allowing the service the flexibility to allocate and redirect resources as necessary. New initiatives and systems are being introduced in 2006/07 to improve tackling fraud and its detection which will require reviewing and updating. The target of 200 visits will enable decisions and changes to be made in order to improve the efficient use of resources in all areas for the benefit of applicants whilst not putting at risk anti-fraud initiatives. Housing Benefits and Council Tax are currently unable to supply targets for 2008/09 as work still needs to be carried out to ensure that 2008/09 targets continue to be SMART and created using accurate information and assumptions. Completion of target setting is expected to be completed by Quarter 2</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV076b	Housing Benefit Security - the number of fraud investigators employed, per 1,000 caseload.	0.19	0.19	Not applicable	0.16	Not applicable	0.19	0.20	0.20	To be confirmed
	<p>Commentary/Management Action: There are currently 6 full-time investigators in post: 6 investigators / 37,032 (average caseload) x 1000 = 0.16 The target for 2006/07 of 0.20 equates to: 7.5 investigators / 37,032 (average caseload) x 1000 = 0.20 The Fraud Investigation Team successfully achieved targets for the linked fraud BVPI's throughout 2005/06, even with a reduced number of investigators. In 2006/07, the situation with regard to BV76c (Number of fraud investigations carried out) and 76d (Number of Prosecutions and sanctions) is constantly under review to ensure that the existing staffing levels will achieve the year-end out-turn with no need for additional resources. However, the target of 0.20 assumes a fully staffed Fraud Investigation Team consisting of eight full time Fraud Investigation posts. Housing Benefits and Council Tax are currently unable to supply targets for 2008/09 as work still needs to be carried out to ensure that 2008/09 targets continue to be SMART and created using accurate information and assumptions. Completion of target setting is expected to be completed by Quarter 2</p>									
BV076c	Housing Benefit Security - the number of Housing Benefit and Council Tax Benefit (HB/CTB) fraud investigations carried out, per 1,000 caseload	19.98	34.6	Not applicable	20.41	Not applicable	19.63	22	24	To be confirmed
	<p>Commentary/Management Action: Cumulative indicator with target profiled to increase throughout the year. YTD performance of 20.41 (756 "closed" investigations, compared to 2005/06 annual target of 716 investigations. Performance target achieved. Housing Benefits and Council Tax are currently unable to supply targets for 2008/09 as work still needs to be carried out to ensure that 2008/09 targets continue to be SMART and created using accurate information and assumptions. Completion of target setting is expected to be completed by Quarter 2</p>									

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV076d	Housing Benefit Security - the number of Housing Benefit and Council Tax Benefit prosecutions and sanctions, per year, per 1,000 caseload	1.00	2.66	Not applicable	2.81	Not applicable	2.60	2.70	2.70	To be confirmed
<p>Commentary/Management Action: Performance at year end 2005/06 produced 2.81 prosecutions and sanctions per year, per 1000 caseload which was an improvement on the previous years' performance, equating to 104 actual prosecutions and sanctions. The YE performance target was exceeded by 0.21, translating to 10 extra prosecutions and sanctions for the year. This was achieved by risk-based referral sifting and targeting resources on pro-active fraud drives which delivered improvements against this indicator.</p> <p>The target for 2006/07 and 2007/08 is 2.70. This represents 100 prosecutions/sanctions. The 'reduction' in expected outturn is based on the change in emphasis at the DWP for their fraud investigation work. They have recently restructured between criminal compliance work which may result in a reduction in the number of cases being progressed jointly.</p> <p>In addition, by design the operation of the Verification Framework and the pro-active and re-active fraud stance taken in Nottingham over many years must lead to a reduction in the amount of fraud and error entering the system and remaining undetected. HBMS data matching has been in operation for 2 years in its current format and the number of quality matches from this initiative is reducing.</p> <p>Housing Benefits and Council Tax are currently unable to supply targets for 2008/09 as work still needs to be carried out to ensure that 2008/09 targets continue to be SMART and created using accurate information and assumptions. Completion of target setting is expected to be completed by Quarter</p>										
BV078a	The average processing time taken for all new Housing and Council Tax Benefit (HB/CTB) claims submitted to the LA, for which the date of decision is within the financial year being reported.	62.6	35.4	2	27.7	Top	27.0	26.5	26.0	To be confirmed
<p>Commentary/Management Action: Performance has improved for 2005/06 by 7.65 days from the previous year. During March 06 on average successful claims were processed in 26.4 days (almost 22,000 new claims) whilst unsuccessful claims took 33.7 days. The year-end figure of 27.7 days is 0.7 days outside the target but 2.3 days within the new DWP standard of 30 days. The use of resources to process 4,500 pension credit changes and 5,000 rent increases during March is the main reason for the performance being marginally outside the target.</p> <p>Housing and Council Tax Benefits have set the target for 2006/07 at 26.5 days and 2007/08 at 26 days which will achieve a top quartile CPA rating.</p> <p>Housing Benefits and Council Tax are currently unable to supply targets for 2008/09 as work still needs to be carried out to ensure that 2008/09 targets continue to be SMART and created using accurate information and assumptions. Completion of target setting is expected to be completed by Quarter</p> <p>2</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV078b	The average processing time taken for all written notifications to the LA of changes to the claimant's circumstances that require a new decision on behalf of the authority.	15.97	10.6	3	9.1	2	6.5	8.4	8.0	8.0
<p>Commentary/Management Action: Performance improved dramatically in March due to the processing of over 4000 rent increases. The service also processed around 4500 pension credit changes, but these are not included in the calculation for this performance indicator, the total number of changes processed in March therefore being over 11,000. Performance in the 4th quarter almost meets the DWP standard of 9 days. The service aims to reduce this figure further during 2006/7 to 8.4 days (which would achieve a CPA level 4 rating) by continuing intensive daily workload management.</p>										
BV079a	The percentage of cases within a random sample for which the Authority's calculation of Housing and Council Tax Benefit (HB/CTB) is found to be correct.	92.2%	95.70%	Bottom	97.20%	3	98.50%	98.00%	98.50%	To be confirmed
<p>Commentary/Management Action: The sample size of 125 per quarter is determined by the DWP and is the chosen measure by which only financial error (overpayments and underpayments) in caseload is determined. In total, in 2005/06 there were 14 cases out of an annual total of 500 claims selected financially incorrect, an out-turn of 97.2%. The target for 2006/07 is set at 98% (490/500 correct) For 2007/08 the target is 98.5% (493/500 correct) Proactive management action was taken throughout the year in the form of random sample checks of case officers work in order to deliver increased re-assurance on quality and accuracy of data held. The year end actual of 97.2% was within 2% tolerance of the 98.5% target. The revision of future targets reflects the current position and recognises the work that needs to take place in order to improve quality assurance within the service. An action plan is being developed to deliver the necessary improvements against this indicator. Housing Benefits and Council Tax are currently unable to supply targets for 2008/09 as work still needs to be carried out to ensure that 2008/09 targets continue to be SMART and created using accurate information and assumptions. Completion of target setting is expected to be completed by Quarter 2</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV079b(i)	The amount of Housing Benefit overpayments (HB) recovered during the period being reported on as a percentage of HB deemed recoverable over-payments during that period. (Amended)	54.92%	26.49%	Bottom	73.22%	Top	50.00%	65.00%	65.00%	To be confirmed
<p>Commentary/Management Action:</p> <p>The definition for this indicator was changed for 2005/06 and split into 3 further indicators. Therefore a comparison of performance between BV79b and BV79bi is not valid. At the end of March 2006, of the Housing Benefit overpayments deemed recoverable 73.22% were recovered, which exceeded the target by 23.22%. This translates to £1,776,996.26 of debt recovered against debt raised of £2,427,039.73. The Housing and Council Tax Benefits team boosted overall recovery rates by recruiting additional staff and introducing new recovery initiatives such as external debt collection procurement; assigning a dedicated resource on landlord debt and quality assurance of overpayments raised. In addition to this in the last 12 months the service has introduced the following initiatives:</p> <ul style="list-style-type: none"> - Overpayment Policy and write off policy written and launched. - Targeted cases for recovery through direct deductions - Focus on maximum recovery for fraudulent & administrative penalty cases - Blameless tenant recovery from landlord and RSL's - Focus on "static debt" - Introduction of the Moorcroft contract for trace and collect when all internal avenues have been exhausted <p>The performance targets for 2006/07 and 2007/08 have been set at 65% for both years. It is anticipated that individual monetary and task-based targets for staff will deliver against this indicator. Housing Benefits and Council Tax are currently unable to supply targets for 2008/09 as work still needs to be carried out to ensure that 2008/09 targets continue to be SMART and created using accurate information and assumptions. Completion of target setting is expected to be completed by Quarter 2</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV079b(ii)	Housing Benefits overpayments recovered during the period as a percentage of the total amount of Housing Benefit overpayment debt outstanding at the start of the period plus amount of Housing Benefit overpayments identified during the period. (Amended)		New BVPI for 2005/06	Not available	22.75%	Not available	35%	40%	45%	To be confirmed
<p>Commentary/Management Action:</p> <p>The target for the year end was 35% and a year end actual of 22.75% was produced. £1,776,996.26 of debt was recovered against a total of £7,812,142.91 debt (comprising £2,427,039.73 of debt raised + £5,385,103.18 debt brought forward).</p> <p>A number of new recovery protocols and practices have been introduced throughout the year to maximise recovery attained. This was a new BVPI 2005/06. BVPI 79b (i) represents the "new" debt raised and recovered in the financial year, whilst BVPI 79b (ii) also includes debt from previous years. Underlying performance against new debt is different from the difficulty presented by long standing arrears. Newly created overpayments are significantly easier to recover. All debt currently recorded is "active" either being repaid by instalments, by deduction from ongoing HB entitlement, by direct deductions from other welfare benefits or some other means.</p> <p>Completion of target setting is expected to be completed by Quarter 2</p>										
BV079b(iii)	Housing Benefit overpayments written off during the period as a percentage of the total amount of Housing Benefit overpayment debt outstanding at the start of the period, plus amount of Housing Benefits identified during the period.		New BVPI for 2005/06	Not available	11.49%	Not available	10%	8%	7%	To be confirmed
<p>Commentary/Management Action:</p> <p>This was a new indicator for 2005/06. The target for the year end was 10% and a year end actual of 11.49% was produced, (£897,250.98 of debt written off).</p> <p>This is a new BVPI 2005/06 with no historical comparative data held or available to establish a baseline for performance. The debt written-off by £897,250.98 plus in-year collection of £1,776,996 (73% of 2005/06 overpayments), reduced the b/f total by £247,108.</p> <p>A number of new recovery protocols and practices were introduced throughout the year. These included focussing on "pending" and "unrecoverable" overpayments which resulted in an increased level of write-offs. This activity is expected to enable resources to concentrate more successfully on recoverable debt. Housing Benefits and Council Tax are currently unable to supply targets for 2008/09 as work still needs to be carried out to ensure that 2008/09 targets continue to be SMART and created using accurate information and assumptions. Completion of target setting is expected to be completed by Quarter 2</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
Education Indicators										
<i>Surplus schools places</i>										
LO034a (CS01)	Percentage of places unfilled in primary schools.	20.45%	20.70%	Not available	21.96%	Not available	20%	20%	18%	17%
LO034a(i) (CS02)	The percentage of primary schools with 25%+ surplus places	35.70%	41.80%	Not available	40.86%	Not available	No targets set	40%	41%	33%
<p>Commentary/Management Action:</p> <p>Ambleside Infant and Junior schools will become Ambleside Primary School in September 2006 and will move into a new building in 2007, resulting in the removal of 63 places.</p> <p>Proposals for Bestwood, Bestwood Park, Top Valley, Rise Park have been altered by the retention of Stanstead Nursery and Primary School at the direction of the Schools adjudicator in January 2006. All other proposals in the area will be implemented as planned in September 2007, therefore this will add 210 places to the total stock and retain one school with 25%+ surplus places that would otherwise have been removed. The total number of places removed in this reorganisation in September 2007 will now therefore be 711.</p> <p>Consultation has now taken place in the Lenton, Radford, Dunkirk area and, pending approval by the Executive Board of Nottingham City Council on 25th April, statutory notices will be published in May for proposals to be implemented in September 2008.</p> <p>Consultation in St Anns is planned to take place in June 2006 and reviews are currently under way in the Basford, Sneinton and Bilborough/Broxtowe areas.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
LO034b (CS03)	Percentage of places unfilled in secondary schools.	9.23%	11.39%	Not available	13.70%	Not available	11%	16%	18%	20%
LO034b(i) (CS04)	The percentage of secondary schools with 25%+ surplus places	16.70%	17.70%	Not available	16.67%	Not available	No targets set	30%	40%	45%
<p>Commentary/Management Action: The 'Building Schools for the Future' and associated Academies programme will address this issue. The processes leading to the closure of Haywood and Fairham Schools have begun. Expressions of Interest for the establishment of the Northern (Bulwell) and Western (Bilborough) Academies are about to be submitted to the DfES. Surplus places in the secondary sector are forecast to increase in the coming years, the BSF programme is not commencing until 2009/10 when it will start to reduce surplus places significantly.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Integrated early education</i>										
BV222a	The percentage of leaders of integrated early education and childcare settings funded or part funded by the local authority with a qualification at Level 4 or above. (New)		New BVPI for 2005/06	Not available	24%	Not available	6%	26%	28%	30%
<p>Commentary/Management Action: Initially, this indicator proved difficult to implement and initial guidance was unclear - this is reflected in the 1st and 2nd quarters performance which was based on incorrect guidance. After lengthy discussions with the DfES and revisions of the guidance, the indicator was re-implemented for the 3rd quarter. The subsequent data collection exercise with the Private, Voluntary and Independent sector reached 100% return. Overall performance against the locally-set target was very strong though it should be recognised that the DfES viewed this year's results as a baseline data collection exercise. The results and data provides the Early Years and Childcare with a rigorous data set with which to plan and deliver services to practitioners within the PVI sector. During the coming year, the Early Years & Childcare Unit will be putting in place a programme of training to enable practitioners to gain Level 4 qualifications. Increases in this indicator will not be immediate (a practitioner may need 2 years to gain a Level 4 qualification) but it will be working towards the government's goal of a graduate-led workforce.</p> <p>The targets are locally set and cover provision in the Private, Voluntary and Independent sector, consequently the local authority has limited influence on achieving this target due to the churn factor in this sector.</p>										
BV222b	The percentage of leaders of integrated early education and childcare settings funded or part funded by the local authority which have input from staff with graduate or post graduate training in teaching or child development. (New)		New BVPI for 2005/06	Not available	100%	Not available	5%	100%	100%	100%
<p>Commentary/Management Action: This indicator proved difficult to implement and initial guidance was unclear - this is reflected in the 1st quarter's return of 1% which was based on incorrect guidance. This has continued to be the case during the life of the indicator.</p> <p>After lengthy discussions with the DfES, 2 updates of the guidance and correspondence between Local Authorities the final out-turn is set at 100% based updated guidance that the Local Authority Early Years Advisory Teacher input is eligible to count towards the definition of "input".</p> <p>Despite continued conflict over the guidance, the Early Years & Childcare Unit will putting in place a programme of training to enable practitioners, working directly in early education and childcare settings, to gain level 4 and above qualifications. Increases in this indicator will not be immediate in the next financial year, but it will be working towards the government's goal of a graduate led workforce.</p> <p>The targets are locally set and cover provision in the Private, Voluntary and Independent sector, consequently the local authority has limited influence on achieving this target due to the churn factor in this sector.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Teaching staff</i>										
ELO08 (CS09)	The proportion of male teachers in primary schools. (New)		New local PI for 2005/06	Not available	15.1%	Not available	No target set	15.00%	15.00%	15.00%
<p>Commentary/Management Action: The national trend shows an increase in female teacher trainees and NQTs so may be difficult in the long term to increase the percentage of males. Nottingham City is not significantly different in terms of the percentage of male teachers in primary schools from the national picture. However, targeted recruitment activities for male primary teachers are ongoing, including NQT recruitment fairs, teacher taster courses and marketing posters. The BME Teacher Taster Courses run in Nov '05 and March '06 attracted 50% male participants due to targeted marketing. However, withdrawal of Training & Development Agency (TDA) support for recruitment activities has had an impact on the number and scope of activities that can be sustained by the LA. Nationally, there is a year on year decrease in the number of male teachers being trained in the U.K. and thus available for posts. Therefore, maintaining the current % in future years will be challenging.</p>										
ELO09 (CS10)	The proportion of new BME teachers in primary and secondary schools. (New)		New local PI for 2005/06	Not available	8.7%	Not available	8.5%	9.0%	9.5%	10.00%
<p>Commentary/Management Action: A programme of targeted recruitment activities at NQT recruitment fairs and teacher taster courses is in place. Ongoing work with local BME communities and Overseas Trained Teachers support is also taking place. 27 would-be teachers attended the two Teacher Taster courses run by the City. There is an on-going programme of support for participants and links with local Higher Education Institutions (HEIs). Withdrawal of TDA support for recruitment activities has had an impact on the number and scope of activities that can be sustained by the LA</p>										
ELO10 (CS11)	Retention rates for BME teachers. (New)		New local PI for 2005/06	Not available	84.4%	Not available	No targets set	85.0%	85.0%	85.0%
<p>Commentary/Management Action: There is ongoing Overseas Trained Teachers support. We continue to explore the Black Teacher Support Group and also ensure the availability of teacher support networks, both national and local, for all our teachers. The reduction in retention rates will be monitored over the next term. We are aware that, because the number of BME teachers is small, it can lead to distortion of the %. Withdrawal of TDA support for recruitment activities has had an impact on the number and scope of activities that can be sustained by the LA. Future targets have been set to be in line with the retention rate for all teachers at 85%.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Educational attainment - GCSE</i>										
BV038	The percentage of 15 year old pupils in schools maintained by the Local Education Authority achieving five or more GCSEs at grades A*- C or equivalent.	35.10%	37.80%	Bottom	41.6%	Bottom	42%	45%	47%	49%
<p>Commentary/Management Action: Results for 2005 show a significant improvement in the % of pupils achieving 5+ A*-C. 41.6% narrowly misses the target of 42% but is the authorities best set of results since it inception. The increase of nearly 5% from 2004 to 2005 is part of an improvement of 15.4% since 1998 which is better than the national improvement of 10%. However, 7 schools remain below the 30% floor target (to be achieved by 2008) and school-based analysis suggests continued under-performance on the part of Black and mixed race boys. Support to target under-performance is being delivered through a range of actions, including continued differentiated intervention programmes and intensive support to vulnerable schools, close alignment and integration of services, promotion and extension of collaborative working, support to schools to develop rigorous and robust self-evaluation, a focus on Black achievement and review and development of the 14-19 curriculum (including the development of more inclusive and flexible curricula and increased opportunities for accreditation).</p>										
BV039	The percentage of 15 year old pupils in schools maintained by the local education authority achieving 5 GCSEs or equivalent at grades A*- to G including English and Maths.	72.80%	73.30%	Bottom	74.6%	Bottom	88%	82%	84%	86%
<p>Commentary/Management Action: Performance in this indicator, although well below target, reflects a rising trend over the last two years and indicates the increasing emphasis for schools to ensure more young people leave with a wider range of qualifications, including English and mathematics or their functional equivalent. Schools have been supported in developing 14 – 19 curriculum pathways and widening opportunities for accreditation for all and this is already impacting on results at 5+ A*-G and 1+A*-G . The improvement in achievement at Key Stage 3 in English and mathematics over the last two years, together with increasing numbers entered for key skills, literacy and numeracy accreditation at Key Stage 4, indicates that performance will rise sharply next year and remain on an upward trajectory. The only barrier to improvement is the shortage of specialist mathematics teachers in the city, particularly in schools facing closure, and consultants continue to work closely with schools to overcome short-term difficulties.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Educational attainment - Key stage 2</i>										
BV040	The percentage of pupils in schools maintained by the Local Education Authority achieving Level 4 or above in the Key Stage 2 Mathematics test.	65.2%	67.0%	Bottom	67.0%	Bottom	73%	74%	73%	74%
<p>Commentary/Management Action: The 2005 result of 67% is a 5 % increase from the 2001 figure. This level of improvement over time is greater than both the national rate and also that of our statistical neighbours who have improved by 4 percentage points since 2001. Lowest-performing schools have been identified and are being targeted for a range of additional support, including the Intensifying Support Programme, the Leadership Programme, improved use of data to track progress, targeted work on behaviour and attendance, a focus on Black achievement (including working as part of the One Nottingham Priority Action Group) and continuing professional development support for Head teachers.</p>										
BV041	The percentage of pupils in schools maintained by the Local Education Authority achieving Level 4 or above in the Key Stage 2 English test.	63.2%	70.0%	Bottom	66.0%	Bottom	71%	72%	73%	74%
<p>Commentary/Management Action: Results for this academic year (2005) show a fall of 4% from last year but, since 2001, our rate of improvement has shown a similar level to the national rate and also of our statistical neighbours. Lowest performing schools have been identified and are being targeted for a range of additional support, including the Intensifying Support Programme, the Leadership Programme, improved use of data to track progress, targeted work on behaviour and attendance, a focus on Black achievement (including working as part of the One Nottingham Priority Action Group) and continuing professional development support for Head teachers.</p>										
BV194a	The percentage of 11 year old pupils achieving level 5 or above in Key Stage 2 English.	17%	20%	Bottom	18%	Bottom	23%	23%	24%	25%
<p>Commentary/Management Action: These results reflect the dip in writing in the English test results. It was also reflected in attainment at Level 4. This dip was partly attributable to the nature of the writing test which was particularly difficult for City children and BME children, who were culturally disadvantaged by it. A writing improvement programme (through the Primary National Strategy) is now being launched with 10 schools in a variety of circumstances. This work will generate information and best practice which will benefit all schools.</p>										
BV194b	The percentage of 11 year old pupils achieving level 5 or above in Key Stage 2 Maths. (Amended)	21%	25%	Bottom	22%	Bottom	23%	25%	26%	27%

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
	Commentary/Management Action: The gap between actual results and targets is insignificant and shows that most schools achieved in line with their expectations. Lowest / underperforming schools will continue to be targeted with additional support through school improvement programmes.									

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Educational attainment - Key stage 3</i>										
BV181a <i>(LPSA 1.1)</i>	The percentage of 14-year old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in English. (Amended)	46.0%	55.0%	Bottom	51.0%	Bottom	67% (LPSA)	62%	65%	67%
<p>Commentary/Management Action: Actual attainment of Nottingham City children in English was 57% this year, however, because of an administrative error in two secondary schools while administering the tests, their results were annulled in the final DfES performance tables released in March. In terms of actual attainment, steady progress has been made in English this year, consolidating the significant gains made in 2004. Although improvement was 1% below the national rate, over a 3-year period our improvement is more than double the national rate. However, eight schools remain below the floor target of 50%. The focus for addressing under-performance is to target particular departments and individuals within schools, rather than the whole school, through a range of intensive support, including the re-targeting of Standards Fund, attendance initiatives, a focus on Literacy & Learning initiatives, encouragement of networking and collaborative planning, improved use of data to identify and track pupils, the low attainers pilot project, the Black achievement programme and improved matching of experienced staff to targeted groups.</p>										
BV181b <i>(LPSA 1.2)</i>	The percentage of 14-year old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in Mathematics. (Amended)	52.0%	58.0%	Bottom	59.0%	Bottom	67% (LPSA)	65%	66%	67%
<p>Commentary/Management Action: The final KS3 DfES performance tables were released in March, with a couple of decimal points difference to our provisional figure, meaning that the Maths mark was rounded down one percentage point from our earlier figure of 60%. Steady progress has been made in Maths this year, consolidating the gains made in 2004 and exceeding the national rate of improvement. However, 7 schools remain below the floor target of 50%. The focus for addressing under-performance is to target particular departments and individuals within schools, rather than the whole school, through a range of intensive support, including the re-targeting of Standards Fund, attendance initiatives, encouragement of networking and collaborative planning, improved use of data to identify and track pupils, the low attainers pilot project, the Black achievement programme and improved matching of experienced staff to targeted groups.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
BV181c <i>(LPSA 1.3)</i>	The percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in Science. (Amended)	48.0%	49.0%	Bottom	52.0%	Bottom	67% (LPSA)	63%	64%	67%
<p>Commentary/Management Action: The final KS3 DfES performance tables were released in March, with a couple of decimal points difference to our provisional figure meaning that the Science mark was rounded down one percentage point from our earlier figure of 53%. Significant progress has been made in Science this year, consolidating the gains made in 2004, and matching the national rate of improvement. However, 8 schools remain below the floor target of 50%. The focus for addressing under-performance is to target particular departments and individuals within schools, rather than the whole school, through a range of intensive support, including the re-targeting of Standards Fund, attendance initiatives, encouragement of networking and collaborative planning, improved use of data to identify and track pupils, the low attainers pilot project, the Black achievement programme and improved matching of experienced staff to targeted groups.</p>										
BV181d <i>(LPSA 1.4)</i>	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in ICT assessment. (Amended)	46.2%	54.0%	Bottom	57.3%	Bottom	65% (LPSA)	67%	63%	67%
<p>Commentary/Management Action: Progress has been made in ICT this year, consolidating the significant gains made in 2004. Results (based on teacher assessment) were mixed across schools. With consultancy support, schools are now becoming more rigorous in their assessment procedures. The focus for addressing under-performance is to target particular departments and individuals within schools, rather than the whole school, through a range of intensive support, including the re-targeting of Standards Fund, attendance initiatives, encouragement of networking and collaborative planning, improved use of data to identify and track pupils, the low attainers pilot project, the Black achievement programme and improved matching of experienced staff to targeted groups. Further development of the ICTAC (ICT Across the Curriculum) will be a major strand of work this year.</p>										

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
<i>LPSA Target 6 - Raise educational standards of black boys/girls at KS4</i>										
LPSA 6.1	Percentage of 15-year old Black boys and girls (defined as all pupils in the ethnic groups: Black African, Black Caribbean and Black Other) in schools maintained by the local education authority who achieve 5 or more GCSEs or equivalent qualifications at grades A* to C	Not applicable	29.0%	Not available	32.0%	Not available	40% (LPSA)	45%	46%	Not applicable
<p>Commentary/Management Action:</p> <p>Nottingham research and data shows that Black pupils and, in particular, Black boys perform less well than other groups. Prior attainment data for individual pupils is used to check GCSE results. The Black Achievement Strategy (BAS) and its accompanying Black Achievement Strategy Action Plan (BASAP) set out actions to close the gap by 2009.</p> <p>City-wide figures obviously hide school level variations in attainment and pupil profiles by ethnicity.</p> <p>The BAA prepared an analysis by gender and ethnicity of 2005 GCSE results. The key findings were shared with secondary Link Advisers.</p> <p>There is no single reason for strong or weak performance. The four Academic Mentors working with target groups of pupils in four schools should contribute to the drive to raise standards and close the achievement gap. Funding for these four posts is in place until August 2006. This indicator is to be deleted with effect from the end of the 05/06 financial year, this will no longer be a performance indicator and any future targets are no longer valid.</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Statements of educational need</i>										
BV043a	The percentage of proposed statements of Special Educational Need issued by the authority in a financial year and prepared within 18 weeks excluding exceptions under the Education (Special Educational Needs) (England) (Consolidation) Regulations 2001 and set out in Annex A of the SEN Code of Practice.	95.1%	100%	Top	98.3%	2	97%	100%	100%	100%
Commentary/Management Action: The dip from 100% to 98.3% late in the year was as a result of staff absence not being picked up in time to avoid a late submission on 1 case.										
BV043b	The percentage of proposed statements of Special Educational Need issued by the authority in a financial year and prepared within 18 weeks including "exceptions" under the Education (Special Educational Needs) (England) (Consolidation) Regulations 2001 and set out in Annex A of the SEN Code of Practice.	66.10%	76.74%	3	88.9%	2	80%	90%	95%	100%
Commentary/Management Action: Significant improvement over 04-05 figure from 76.7% to 88.9% is as a result of continued focus on improving the efficiency of systems with partner agencies. This focus will continue in 06-07.										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Pupil absence from schools</i>										
BV045 <i>academic year ending July 2005</i>	The percentage of half days missed due to total absence in secondary schools maintained by the Local Education Authority.	10.7%	10.4%	Bottom	10.1%	Bottom	9.9%	9.5%	9.2%	9.0%
<p>Commentary/Management Action: Absence rates have improved year on year since 2001, and have closed the gap to national rates. Much of the continuous year-on-year improvement, attributable to the development of data collection systems, analysis of data & early interventions into a number of schools who continue to cause concern. Close working with Link Advisors, The Secondary Strategy and the DfES Attendance Adviser has brought about improvements in some of the identified schools, but a small number are still failing to improve or meet attendance targets - these are being addressed throughout the SRSI system. There has been some reorganisation of the Education Welfare Service in response to the NRF fall-out which has resulted in the loss of 9 Education Welfare Officers (EWOs) over the last 2 years. Schools are being challenged as well as supported, making them responsible and encouraging them to accept ownership of attendance.</p> <p>The Education Welfare Service (EWS) are examining differing ways of working in line with the Integrated Children's Services Agenda with Cluster Working being trialled in Clifton. We are eagerly awaiting the report from the consultant - Tribal. Autumn Term 05-06 absence rates were 9.3%, this is better than the target of 9.5% although, in the first half of the Spring Term 05-06, absence rates have increased due to a national flu epidemic resulting in a consolidated absence figure for the first 3 Half-Terms this year of 10.3%.</p>										
BV046 <i>academic year ending July 2005</i>	The percentage of half days missed due to total absence in primary schools maintained by the Local Education Authority.	6.6%	6.5%	Bottom	6.3%	Bottom	6.3%	6.2%	6.0%	5.9%
<p>Commentary/Management Action: There has been continuous year on year improvement for the last 4 years and the gap to national rates has been closed. The Education Welfare Service continues to focus on early intervention at the primary phase with particular emphasis at transition to secondary school. Autumn Term 05-06 absence rates were 5.9%, this is better than this school year's target of 6.2%, although the first half of the Spring Term 05-06 absence rates have increased due to a national flu epidemic resulting in a consolidated absence figure for the first 3 Half Terms this year of 7%. (See also Comments for BV045 above)</p>										

PI Ref	Performance Indicator	2003/04	2004/05		2005/06			2006/07 target	2007/08 target	2008/09 target
		Actual	Actual	All England quartile	Actual	All England quartile	Full year target			
<i>Alternative education for excluded pupils</i>										
BV159	The percentage of permanently excluded pupils offered full-time alternative educational provision of 21 hours or more. (New)		New BVPI for 2005/06	Not available	72.0%	Not available	85%	90%	Not applicable	
<p>Commentary/Management Action: Re-organisation of Education Other Than At School (EOTAS) provision has provided significant improvements across the year. As the increased capacity filled there were challenges in being able to exit pupils to appropriate provision due to staffing and placement capacity issues. The staffing issue will be addressed by quarter two 2006/7. Building work at Denewood PRU to increase capacity should begin this term, and procedures to improve placement will also assist. The implementation of a Hard to Place Pupil Protocol from September 2007 will also support the more effective reintegration of pupils thus freeing capacity. This indicator has been deleted as a BVPI by the Audit Commission with immediate effect so targets will not be set any further in advance, we will continue monitoring but only as a local indicator in the 2006/07 year. The indicator is due to be reinstated in September 2007 but with different timeframes and definitions so no targets can yet be set.</p>										
<i>Participation in and outcomes from youth work</i>										
BV221a	The percentage of young people aged 13-19 gaining a recorded outcome compared to the percentage of young people in the LA area. (New)		New BVPI for 2005/06	Not available	33%	Not available	36%	60%	60%	60%
<p>Commentary/Management Action: This is the first year for this BVPI and therefore there was no expectation of reaching the National benchmarks. The service has set realistic targets of reaching 60% of the 60% BVPI target this year (36%) building to 100% of the 60% target next year and in future years. As systems and concepts for recording are new, staff have found it difficult to adapt their methods. A lack of effective recording and reporting from staff was addressed in Q4 through short term action plans completed by senior managers. However some information has still been supplied outside of our reporting systems.</p> <p>National toolkits are being considered and more localised strategies for delivering BVPI will be developed in staff development days for 06/07. Recording BVPI is now a strict part of Grant Aid SLA's in the new round of VISIP as past contribution from the voluntary sector has been poor. All systems related to BVPI are now an integral part of the services new training programme.</p>										

		2003/04	2004/05		2005/06					
PI Ref	Performance Indicator	Actual	Actual	All England quartile	Actual	All England quartile	Full year target	2006/07 target	2007/08 target	2008/09 target
BV221b	The percentage of young people aged 13-19 gaining an accredited outcome compared to the percentage of young people in the LA area. (New)		New BVPI for 2005/06	Not available	21%	Not available	18%	30%	30%	30%
<p>Commentary/Management Action: This is the first year for this BVPI and therefore there was no expectation of reaching the National benchmarks. The service has set realistic targets of reaching 60% of the 30% BVPI target this year (18%) building to 100% of the 30% target next year and in future years. Staff have found it difficult to adapt their methods to combine accreditation within their Youth Work practice. A lack of effective recording and reporting from staff and projects such as DofE was addressed in Q4 through short term action plans completed by senior managers. However some information has still been supplied outside of our reporting systems.</p> <p>Cost will become an issue next year as it could cost an area team as much as 50% of their activities budgets on registering young people on awards schemes if targets were met in full. We have identified increases for activities budgets in proposed 06/07 growth for the youth service. However, there is still no agreement if this will be released. National toolkits are being considered and more localised strategies for delivering BVPI will be developed in staff development days for 06/07. Recording BVPI is now a strict part of Grant Aid SLAs in the new round of VISIP, as past contribution from the voluntary sector has been poor. All systems related to BVPI are now an integral part of the services new training programme.</p>										
<i>Schools in Special Measures</i>										
L048 year ending Dec 2005 (CS13)	Percentage of schools maintained by the local education authority - subject to special measures.	3.8%	0.0%	Top	0.0%	Top	2.0%	2.0%	2.0%	0.0%
<p>Commentary/Management Action: We no longer have any schools requiring special measures. The Education Department's support and intervention programme has been effectively targeted on school leaders in order to develop their capacity to lead improvement. Continued monitoring will ensure that improvement is sustained. The new inspection framework is proving more challenging to schools and it is likely that some might be judged as requiring SM.</p>										
<i>Children leaving City for Education</i>										
CS12 (CS14b)	Percentage of Year 6 children leaving the City for their education	21.1%	21.6%	Not available	20.6%	Not available	20.0%	19.0%	18.0%	17.0%
<p>Commentary/Management Action: Actions to improve this indicator in future include; Management of the strategic implications of BSF to provide high quality in schools in key locations in the City to attract City residents to choose secondary schooling within the City; Better communication with parents, linking with the development of the Parenting Strategy.</p>										